EMORY CLINIC

PATIENT PORTAL

If you signed up for the Patient Portal, check your email to complete the sign-up process. If you did not get an invite, please call 404-778-6920 and we will invite you.

LAB / TEST RESULTS

Results will be on the patient portal **3 business days** from the day of the visit. If you are not on the portal, please give us **10 business days** for your results to be received through the mail.

REFERRALS

Routine referrals will be completed within **5 business days**. Urgent referrals will be expedited based on medical necessity as determined by your provider.



FORMS

Requested forms will be completed within 10 business days. Forms less than 4 pages will cost \$30 and anything more will be \$60. Payment must be received before forms are released.

Refills should be done at the time of a visit. If you run out between visits, use the Patient Portal or call 404-778-6920 to make a request. Refills will take approximately **3 business days** to complete.

Questions can be addressed through our secure Patient Portal. All messages will be acknowledged within **2 business hours**. Alternatively, you may call 404-778-6920 to leave a message with a representative.

BILLING

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You may pay your bill through Patient Portal. Billing and insurance questions should be directed to Emory Clinic's Billing Office. Their phone number is: 404-778-7310.

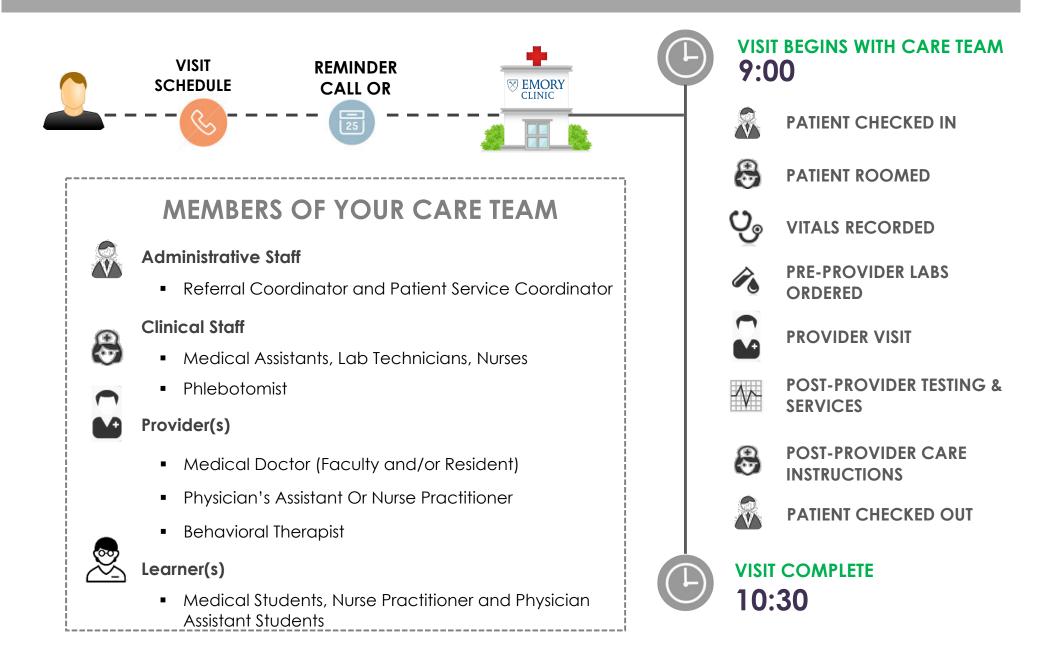
EMORY FAMILY MEDICINE AT DUNWOODY

4500 N. Shallowford Road Dunwoody, Georgia 30338 Phone Number: 404-778-6920





PATIENT VISIT CYCLE / WHAT TO EXPECT



Disclaimer: Emory Clinic Family Medicine values your time, and it is our goal to deliver the highest quality care in a time conscious manner. The times presented are for illustrative purposes. Based on your individual needs. times may vary.