

EMORY EYE CENTER

Information for our Patients

Location:

The Emory Eye Center is located in The Emory Clinic, Building B. This is a six-story building across the street from Emory Hospital at the following address:

**Emory Eye Center, Building B
1365 B Clifton Road
Atlanta, GA 30322**

We are on the **1st, 3rd, 4th and 5th** floors of this building. The location of your specific provider can be found on the Faculty and Provider page and your appointment page.

Parking:

Valet parking is available in the front of the building for \$8 or you may self-park in the Lowergate Parking Deck behind the building for \$2-\$12, depending on the length of time spent in the parking deck. Public transportation is also convenient with a MARTA bus stop located in front of the building.

Appointment Information:

All new patients should arrive 30 minutes prior to your appointment and return patients at least ten minutes prior to your appointment. Please bring the following information to your appointment:

- Phone number of your insurance company.
- Your insurance card or proof of insurance coverage.
- Specific information about the type of eye examination and insurance coverage (see below).
- Completed yellow “Pre-Registration Information” form.
- Completed “Emory Ophthalmology Patient Questionnaire”.
- All information relevant to your medical condition such as copies of medical records, physician referral letters, CT scans, MRI scans and/or X-rays

Please note that your eyes will be dilated and a complete eye exam may take up to several hours, depending on the complexity of your problem. Please bring a driver and/or be prepared to wait.

Vision screening exams may not require dilation and generally tend to be shorter visits.

Insurance Information:

Insurance coverage for eye care has become very complex. The follow explanations will assist you in understanding your coverage and obtaining the maximum benefit.

Vision Care Plans:

Vision care plans are insurance benefits that generally provide a yearly eye examination.

Our **Emory Optometrists** provide these services:

- Exam is normally covered by plan.
- Refraction is normally covered by plan.
- Glasses and Contact Lenses are sometimes covered or discounted by plan.
- Contact Lens fitting fees may not be covered.

Eye Examination:

General eye care including comprehensive eye examinations, diagnosis and treatment of some eye diseases and contact lenses are provided by **Comprehensive Ophthalmologists** and **Emory Optometrists**.

- Most managed care plans include one routine eye examination per year. Eye examinations are not covered by some insurance carriers (including Medicare and Adult Medicaid) if the patient does not have a medical diagnosis.
- Most insurance companies cover the refractive part of the eye examination. If not, the cost of the refraction is approximately \$40 and payment is expected at the time of service.
- Glasses are generally not a covered benefit, but can be purchased through our Optical Service. Many plans provide discounts off glasses if purchased through Emory's Optical Service.
- The fitting, follow-up and contact lenses themselves are generally not covered by most insurance plans. Payment for these services is expected at the time they are provided.

Medical Ophthalmology:

Medical ophthalmology provides eye examinations and treatment for all medical conditions of the eye including diabetes, cataract or glaucoma. These services are provided by our **Emory Ophthalmologists**.

- Exam is covered by most medical insurance carriers.
- Insurance co-pay is expected at the time of service.
- Referral is required by most insurance carriers and must be obtained prior to the appointment or payment is expected at the time of service.
- Refraction is generally not covered by most insurance carriers. The cost of refraction is usually \$40 and payment is expected at the time of service.

Subspecialty Ophthalmology:

Subspecialty ophthalmology provides eye examinations and treatment for complex or rare medical conditions such as severe diabetes, complicated cataract or severe glaucoma. These services are provided by our **Emory Subspecialty Ophthalmologists**.

- Exam is covered by most medical insurance carriers.
- Insurance co-pay is expected at the time of service.
- Referral is required by most insurance carriers and must be obtained prior to appointment or payment is expected at the time of service.
- When insurance does not cover a medical/surgical eye evaluation, the cost will be at least \$243 plus any additional services rendered during evaluation and payment is expected at the time of service.

Pediatric Ophthalmology:

Our **Emory Pediatric Ophthalmologists** provide medical examinations and surgery to children less than 12 years of age—but no routine exams or vision screenings.

Our **Emory Optometrists** see children 12 years and older requiring routine exams and vision screenings.

- Routine yearly eye examinations for children are generally not covered by insurance and payment is expected at the time of service.
- Medicaid will cover routine eye examinations up to age 18, but patients must bring the current month's proof of coverage or payment is expected at the time of service.
- Out-of-state Medicaid patients must have a written approval from the out-of-state Medicaid or payment is expected at the time of service.

TO CHANGE OR CANCEL APPOINTMENT CALL: 404-778-2020

PLEASE CALL YOUR INSURANCE COMPANY TO VERIFY BENEFITS AND REFERRAL REQUIREMENTS ONE WEEK PRIOR TO YOUR APPOINTMENT. THIS IS TO ALLOW YOU TO OBTAIN YOUR MAXIMUM INSURANCE COVERAGE.