

MASSAGE THERAPY & PERSONAL TRAINING POLICY

Service Purchases

- Recipients of Massage Therapy & Personal Training services must have an account in the Wellness Center's Membership Management database.
- Massage Therapy & Personal Training services must be paid for in full on the recipient's account at the time of booking.
- Massage Therapy & Personal Training services expire one (1) year from the date of purchase.
- Multi-pack purchases of Massage Therapy & Personal Training services are sold at a discounted rate to a single recipient for their exclusive use and may not be shared.
- Massage Therapy & Personal Training rates across services (30/60/90 minute massage, 45 minute reflexology, 75 minute hot stone massage, 30/60 minute personal training) may only be applied to the same service; service fees are not transferrable across services.

Service Discounts

- Individuals with an Active Wellness Center Membership Agreement receive a 10% discount on Massage Therapy services.
- Individuals with an Active Senior or Emory Employee Wellness Center Membership Agreement receive a 10% discount on Individual Personal Training services.

Cancellation and Rescheduling

- Massage Therapy appointment cancellation and/or rescheduling requests must be received by Wellness Center reception staff in person or by phone 24 hours in advance of the appointment time to avoid 100% forfeiture of the service fee.
- Personal Training appointment cancellation and/or rescheduling requests must be received by the Trainer in person or by phone 24 hours in advance of the appointment time to avoid 100% forfeiture of the service fee.