HELPING HEROES HEAL:

The Life-Changing Impact of the Emory Healthcare Veterans Program



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HOW WE HEAL OUR NATION'S HEROES

The Emory Healthcare Veterans Program (EHVP) is an international center of excellence that provides expert, collaborative care for post-9/11 veterans and service members who suffer from invisible wounds. We treat posttraumatic stress disorder (PTSD), traumatic brain injury (TBI), military sexual trauma, alcohol and substance use disorder (SUD) for relapse prevention, depression, anxiety, suicidal ideation and behaviors, and related conditions. Available treatment options include a traditional outpatient program (OP), family counseling sessions, and our centerpiece program: a two-week intensive outpatient program (IOP).

During the two-week IOP, warriors receive more than a year's worth of state of the art, evidencebased treatment to heal their invisible wounds and transform their lives. Our multidisciplinary team provides an individualized and holistic course of behavioral health care, integrating psychology, psychiatry, neurology, rehabilitative medicine, wellness, and family support. A warrior's day may include one-on-one and group therapy, anger management, substance use relapse prevention, sleep medicine, medicinal education, yoga, and spiritual counseling. We tailor the IOP to suit each warrior's individual needs. Our services are provided both in person and via telehealth to increase access to care.

Treatment at EHVP is provided <u>at no cost</u> to post-9/11 veterans, service members, or their families. To remove any barriers that might prevent warriors from seeking help, we provide all treatment, travel, lodging, activities, and meals at no cost, regardless of ability to pay or discharge status.

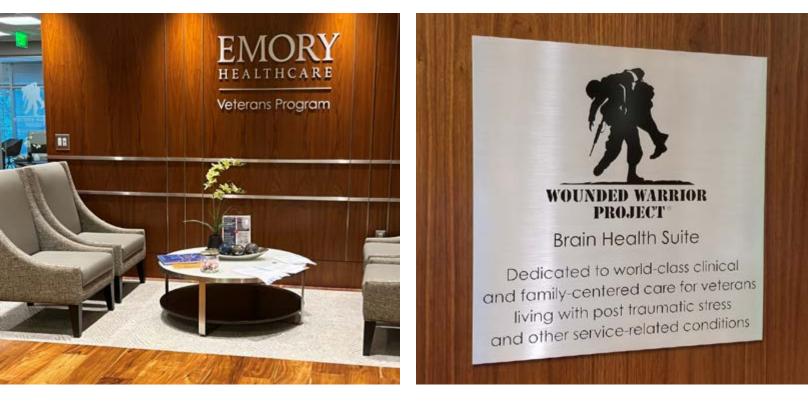
Treatment works. EHVP is here to help anytime a warrior is ready.

EHVP BY THE NUMBERS

- 92% of patients complete the IOP
- 75% of IOP patients achieve clinically significant improvement in symptoms of PTSD and depression
- **85%** of IOP graduates maintain their gains at follow-ups
- **96%** of patients are satisfied with treatment
- Served patients from all 50 states, DC, Puerto Rico, and Guam
- 27% of patients are/were active duty, in the National Guard, or Reserves
- More than 1,300 veterans and active duty service members have graduated from the EHVP IOP
- 100,000+ hours of care provided since 2015
- **\$0** out-of-pocket costs for post-9/11 warriors to attend

THANK YOU TO OUR FOUNDING BENEFACTOR

We are grateful to the Wounded Warrior Project[™] (WWP), whose support transformed EHVP from a mere idea to a life-saving reality. WWP's funding empowers us to provide effective treatment to warriors, innovate with research, and train providers to expand our reach throughout the country. **Thank you!**





In 2019, EHVP cut the ribbon on its newly-expanded clinical offices, thanks to support from the Wounded Warrior Project[™].

STEPPING OUT OF THE SHADOWS: PHYLLIS' STORY

Phyllis had bought a beautiful dress for an upcoming gala but didn't think she would actually wear it. She loved the way it looked and thought she would stand out in it, but that was the problem. Phyllis' PTSD told her she needed to hide in the background, stay out of the limelight, be invisible.

In 2001 Phyllis joined the Marine Corps and served through 2005, deploying twice. It was stateside, however, that she experienced personal trauma that would lead to her PTSD and a long journey toward recovery. In 2012 she started to get help intermittently, but, Phyllis said, "I'd start treatment and go a few times, but I'd quit over and over again." In 2020, one of her therapists recommended an intensive outpatient program (IOP) similar to the Emory Healthcare Veterans Program (EHVP), but she didn't go. "I didn't think it was something I needed to do until I heard from a trusted loved one who graduated from EHVP and learned how it worked," Phyllis stated.



Once Phyllis connected with EHVP, she immediately realized how it was different from past treatment options. The first step is an initial three-hour evaluation that includes a full medical history and a detailed discussion of the experiences that led to this point. Prospective patients start fresh with this appointment and do not need a prior diagnosis or doctor referral. Phyllis said, "the intake and assessment process made me feel like a human and not just a test subject."

After the evaluation, Phyllis was matched with a member of EHVP's case management team, who helped coordinate logistics for her treatment plan in the two-week IOP. EHVP schedulers then arranged transportation to our Atlanta clinic and lodging at a nearby hotel. Phyllis' schedule for the two weeks was then created with her unique needs and goals in mind. Each day included one-on-one therapy, additional group therapy sessions that included "real life" experiences, and wellness classes and activities.

The heart of the treatment, and the most intense part of the day, was the one-on-one prolonged exposure therapy session each morning. Phyllis and Dr. Andrew Sherrill, one of EHVP's clinical psychologists, met daily for a 90-minute therapy session during which she recounted memories of her traumatic experience, with Dr. Sherrill serving as a safe guide. Phyllis described these sessions as challenging at first, "but Dr. Sherrill never pushed too hard and really spent a lot of time getting to know me and building rapport."



Over two weeks, these daily 90-minute sessions amount to more than a year's worth of therapy in an outpatient setting. By compressing the therapy into a tight two-week window, the IOP helps prevent avoidance and allows warriors in treatment to devote 100% of their effort to healing. This model has proven to be tremendously effective. More than 75% of IOP graduates achieve clinically significant improvements in their symptoms of depression or PTSD (a drop of 30% or more on the applicable diagnostic assessment) and over 90% complete the IOP, which is nearly double the rate of traditional outpatient PTSD care.

For Phyllis, the impact of the IOP was immediate. She started sleeping better and feeling more confident. "By unlocking things, I started to understand how my behavior and emotions were tied to the trauma, and that it was making me want to feel invisible as a protection."

The gala Phyllis had bought that nice dress for was scheduled for the middle weekend of her IOP. Instead of putting on something plain, Phyllis pulled out the stunning outfit. **"Treatment helped me believe in myself – to see me for me and not who PTSD told me I was."** She confidently attended the gala, feeling ready to take the next step in her life – out of the shadows and into the limelight.



DID YOU KNOW?

35% of EHVP's patients are women, which is more than triple the percent of veterans who are women.

You do **NOT** need a clinician referral or a prior diagnosis to engage with EHVP. Our intake and assessment will take care of that.

Cost to Warrior - \$0.00:

Post-9/11 veterans and active duty service members receive all care, transportation, lodging, meals, and activities at no cost to them or their families.

IT'S NOT JUST FOR ME, IT'S FOR US

Samantha knew something had to change. When her husband, Derrick, returned from serving as a Sergeant in the U.S. Army in Afghanistan, she saw a soldier instead of the man she married. Derrick remained alert at all times, constantly on edge, worried about an imminent threat. "He tried to control every situation he was in, and if he couldn't control the situation, he didn't want to be in it," Samantha said. Derrick wasn't able to lead a normal life or build trusting relationships. He avoided social situations. Communication was difficult. Samantha saw Derrick drawing inward and struggled with how she could help him.

"As a soldier, we're trained to focus on doing the job that needs to be done, survive, and move on to the next thing; there's no time to process things, sometimes terrible things, that have happened," Derrick said. "When I came home, I held on to that training and it affected all aspects of my life. I knew I had a wonderful wife and amazing kids, but I wasn't happy, and I didn't know what was wrong with me or if someone could help me."

Knowing that the way things were going was not sustainable, Samantha sought help and found it at the Emory Healthcare Veterans Program (EHVP). Despite initial skepticism that our two-week Intensive Outpatient Program (IOP) would work, Derrick agreed to give it a try. **"The prolonged exposure therapy and the care I received made an immediate impact. I had a breakthrough in understanding what I was feeling and what I could do about it."**



Derrick received a full course of treatment in two weeks with a care plan that was individually tailored to his needs. In the IOP, each patient receives at least three family counseling sessions (individual and group). The loved ones or family members attending these sessions are chosen by the patient – and can be a spouse, parent, child, friend, pastor, or anyone else close to the patient. These sessions are conducted via telehealth to work around the loved one's schedule and to enable the patient to focus entirely on their treatment while here for the two weeks. In addition to the IOP family services, EHVP also offers outpatient family counseling and a Relationship Checkup (See page 9).

Samantha recalled, "because we lived close by, we were able to visit Derrick during the middle weekend of treatment, and I was already seeing changes. Derrick was engaged, able to communicate, thoughtful, and open. It was like night and day from the withdrawn former soldier. It continued once he was home, as he was able to re-establish friendships and kind of re-join the world around him."



The effect of treatment not only changed Derrick's own behavior and outlook, but also it improved Samantha's and his daughters' lives. "I felt like I got my husband back, our daughters felt like they got their dad back, and our lives have improved in so many ways." Effective treatment is a force multiplier – healing PTSD and other invisible wounds transforms the lives of warriors, their families and loved ones, their friends, and more. Samantha experienced the changes in her life and believes other families can benefit as well. "I'm sure there are other families who are in similar situations. If you see your spouse, family member, or friend struggling, reach out to them and let them know about this program."



"I felt like I got my husband back, our daughters felt like they got their dad back."

- Samantha, Spouse



PICTURED (L to R): Dr. Martha Fiskeaux and Dr. Laura Loucks lead a family session.

"The Relationship Checkup helped us to communicate with each other about things we might be thinking but did not necessarily know how to say out loud. It renewed our appreciation for each other." - Relationship Checkup Participant

THE RELATIONSHIP CHECKUP

For couples who are interested in improving their communication skills and working on their relationship proactively, EHVP offers the Relationship Checkup. Taking place in two sessions, a member of EHVP's clinical team meets with the couple as they complete a brief questionnaire. After reviewing the questionnaire, the clinician provides personalized feedback in a follow-up session. Dr. Laura Loucks described the program: "The Relationship Checkup is like an annual dental appointment so we can identify areas of concern and work on them before they become major problems." The Relationship Checkup is offered both in-person and virtually at no cost to post-9/11 veterans, active duty service members, and their families.

KEY FAMILY PROGRAMMING SKILLS

The foundation for the IOP's family programming is FOCUS: Families OverComing Under Stress. This resilience training program teaches key skills, such as:

- Emotion Regulation
- Goal Setting

• Communication

Problem Solving

- Managing Trauma and Stress Reminders
- Family sessions are conducted remotely via teleconference for the convenience of the family member who is not attending the IOP.

PERSONALIZED MEDICINE – COLLABORATING AND TRAINING TO SUPPORT WARRIORS

Many patients are shocked when they see their agenda for the two-week Intensive Outpatient Program (IOP). The day is packed with multiple appointments and providers. Previous PTSD treatment for most of our patients had been with a single provider. At the Emory Healthcare Veterans Program (EHVP) they have a whole team: psychologists, psychiatrists, nurses, sleep doctors, licensed social workers, neuropsychologists, wellness professionals, and specialists in related fields.

While therapy is the focus of the EHVP IOP, an essential part of EHVP is the team of medical professionals who collaborate with the other EHVP providers to ensure all warriors' needs are met. EHVP has two psychiatrists, Dr. Boadie Dunlop (EHVP's Medical Director) and Dr. Karen Drexler (EHVP's Addiction Psychiatrist), and two advanced practice psychiatric nurse practitioners, Sarah Harris and Vivianne Nguku.



EHVP benefits from its convenient location in Emory's Brain Health Center, with its state-of-the-art facilities, cutting edge research, and world-renowned medical care providers, all in the same building. With an on-site rehabilitation gym, a sleep center, an MRI, and more, the Brain Health Center has resources for a host of treatment needs that our patients may have.



PICTURED (L to R): Sarah Harris MS, APRN, PMHNP-BC, Vivianne Nguku MS, APRN, FNP-BC, PMHNP-BC, and Boadie Dunlop, M.D., MS

During the IOP, the medical team provides comprehensive psychiatric evaluations, an initial psychopharmacology assessment, education on lab results, and a group medication education session. Dr. Drexler meets with patients on the Healthy Behaviors track to work on alcohol or other substance abuse disorders or misuse. At the end of the IOP, each warrior receives written clinical recommendations, including medication management and referrals for continuing care as well as an interpretation of any significant lab results.

The medical team takes part in EHVP's robust clinical research program and supports EHVP in training the next generation of care providers. Dr. Drexler trains addiction psychiatry fellows, Dr. Dunlop works with psychiatric residents, and the team helps train future nurses. These are just a few of the ongoing training opportunities at EHVP, which include postdoctoral fellows in psychology, researchers, and social workers. EHVP's unique, team-based, interprofessional environment provides an exceptional training ground for a range of health care professionals. "The best part of my treatment at EHVP was having a team of doctors who collaborated with each other for MY care. It made me feel like I mattered, and my needs were important."

- EHVP Graduate





DID YOU KNOW?

The Emory Healthcare Veterans Program is committed to training the next generation of mental health care providers and has trained more than 60 postdoctoral students, practicum students, psychiatry residents, preceptors, social work interns and more.



Pictured Clockwise from top: EHVP's current class of postdoctoral fellows; our multidisciplinary team meets at case conference; EHVP's comfortable clinician offices allow for personal treatment in a safe space designed with the patient in mind.

WELLNESS AT EHVP: INTEGRATING BODY, MIND, AND SPIRIT

The Emory Healthcare Veterans Program (EHVP) takes a holistic approach to mental health care. Patients in our 2-week Intensive Outpatient Program (IOP) have one-on-one and group therapy sessions in the mornings. For the remainder of the day, warriors participate in wellness offerings designed to replace the negativity that invisible wounds impose with activities that promote a positive and healthy lifestyle. Warriors in the IOP learn about and practice general wellness, nutrition, yoga, art, and music. For spiritual needs, we offer group and individual sessions with a Chaplain. All wellness activities are provided by team members or vetted instructors who are sensitive to the needs and backgrounds of our warriors.



YOGA

Shannon Claxton, a veteran who is certified in mindful resilience training, teaches a weekly yoga class. Yoga promotes mindfulness and acceptance and has the added benefit of improving flexibility and physical fitness. Our second yoga instructor, Marty Yura, has seen many yoga skeptics turn into believers. Marty says, "We sometimes have to convince warriors to come to the first yoga class, but a lot of those reluctant participants end up loving it and joining a studio after they graduate from the IOP." Marty, who served five years in the military as a psychologist, teaches beginner yoga to IOP participants two days a week. He adds, "Many patients have said that as their invisible wounds start to heal, they see improvements in their physical pain."



ART CLASS

EHVP teamed up with Emory University's Michael C. Carlos Museum to offer a biweekly art class. Warriors travel to the museum on Emory's campus (about 10 minutes away) and meet with a staff member who shows the artwork on display and then leads a discussion. The warriors then take part in an art activity. Dr. Mansi Mehta, clinical psychologist and EHVP's wellness program lead, notes, "art therapy can be a personally freeing way of expressing one's feelings, which during an intense two weeks of therapy can be extremely positive for warriors."



MUSIC THERAPY

IOP patients participate in a biweekly music therapy course. A certified music therapist experienced in working with veterans and service members leads the group to make music together. Music therapy, like all wellness activities, is offered via telehealth to include remote IOP participants. Dr. Mehta adds, "many of our patients have responded very positively to this offering and some have even gone from a place of isolation and withdrawal from others to performing their own music live."



CHAPLAIN SERVICES

Darrell Robinson recently joined the EHVP team as our chaplain. Darrell served twenty years in the United States Army and twelve of those as a military chaplain. Now, Darrell works in Emory University's Office of Spiritual Health and serves as the director of spiritual health at Emory University Orthopaedics and Spine Hospital. In his work with EHVP, Darrell meets weekly with the IOP patients in a "Making Meaning of Service" group and is available for one-on-one sessions. These sessions are interfaith, non-denominational, and all are welcome. Dr. Mehta said, "in post-treatment surveys, IOP participants frequently mention how valuable these sessions were."

"I love the holistic and full-person approach at EHVP. Not only was there therapy, but they also cared about our spirit and physical well-being." - EHVP Graduate

EFFECTIVE BEHAVIORS

The ability to communicate one's needs to others in a clear and effective manner is essential to healthy, happy, and productive living. As part of the EHVP IOP, all patients participate in the Effective Behaviors group, which expands on what some might call "anger management." In this single-session group, patients learn skills that improve their interpersonal communication and empower them to pursue their goals. If warriors want to continue working on their effective behavior skills after graduating the IOP, they can join a weekly group led by one of EHVP's clinical psychologists who specializes in anger management. There, warriors share challenges from the past week, receive support from fellow group members, and practice skills that support value-consistent living. An effective behaviors participant recently said, "being in this group...has been a game-changer for me. I'm learning that even when I want to just shut down or blow up on someone, that's just not right. I can use these skills to help keep myself calm and do the things I actually need to do."



GOT YOUR 6 TOOLKIT

EHVP created a toolkit filled with resources to help veterans and service members stay mentally and physically healthy. The GOT YOUR 6 TOOLKIT includes guides for practicing mindfulness, getting a good night of sleep, and keeping a schedule. You will also find resources on how to build resilience during times of crisis, locate your local food bank, identify warning signs of intimate partner violence, and give back to the community. You can find the GOT YOUR 6 TOOLKIT on EHVP's website here:

CLICK HERE: GOT YOUR 6 TOOLKIT

SUCCESS STORY: Michael

"The Marine Corps trained me to adapt and overcome adversity, to compartmentalize and prioritize, and most of all to keep moving." When Michael thinks about his military training, he realizes it was vital for him at the time. When he enlisted after high school, he had already experienced several lifetimes' worth of trauma. As a child in Jamaica, he was displaced twice from his home – first by a flood and then by Hurricane Gilbert. After this Category 5 hurricane hit the island, his family emigrated to the United States, but scattered to various locations across the country. Amid the turmoil, Michael experienced horrific sexual abuse. When his family finally reconnected in Miami, another disaster hit: Hurricane Andrew. These traumatic experiences affected Michael greatly, but serving in the Marines gave him purpose and allowed him to compartmentalize.

Michael deployed to Iraq in 2004 and experienced another trauma. Fighting in Fallujah, a 500-pound car bomb detonated a few feet from his convoy. The men he had been speaking to just seconds before were killed and the wounded were evacuated immediately. There was no time to mourn or process what had happened. He had to keep moving.



When he returned stateside, the trauma Michael had been bottling up started to affect him. He had relationship issues and trouble with the law. He also discovered that he had suffered a traumatic brain injury while serving. When he transitioned to civilian life, difficulties grew. He



changed jobs several times and got married and divorced twice. The trauma of his childhood and many of his experiences while serving began to haunt him. He started having flashbacks. While working for a railroad, he was called out to situations involving people who had committed suicide. These triggers brought his past trauma back.

Michael sought help, but the care he received didn't work. "I had a lot of trouble connecting with therapists because it seemed like I had a new one every other time and we'd have to start over. It sometimes felt like they were just checking off boxes but not really getting to know me to deeply understand what I was mentally going through." Eventually, Michael was prescribed thirteen different medications for his PTSD and depression. As things continued to spiral, Michael planned to commit suicide. Thankfully, his faith intervened. "God spoke to me and told me I needed to find a new purpose." Not long afterward, through a friend at the Wounded Warrior Project™, Michael connected with the Emory Healthcare Veterans Program (EHVP).



He attended the two-week Intensive Outpatient Program (IOP) where he met his primary therapist, Dr. Andrew Sherrill. Meeting every morning for prolonged exposure therapy sessions, Michael and Dr. Sherrill developed the trust that had been missing with previous therapists. Another part of his care was EHVP's virtual reality therapy. "The VR therapy helped me understand my memories more clearly."

By the end of the two weeks, Michael began to see changes. "I had been carrying a lot of guilt and shame and I felt like I needed forgiveness. Processing the trauma with Dr. Sherrill helped and I learned skills to get to a better place. I now had the clarity to find my purpose."



After graduating from the IOP, Michael took steps to transform his life. "I had been lost after I took off the uniform and didn't have the life I wanted." But after treatment at EHVP, he went back to school and earned bachelor's and master's degrees. He began working with veterans and

becoming much more active. "EHVP helped me take a holistic view, which changed my whole outlook. EHVP taught me skills to replace the negative things in my life with positivity."

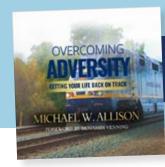


This transformation helped Michael find the purpose he had been seeking: helping others improve their lives by overcoming adversity. He authored a book about his experiences, Overcoming Adversity: Getting Your Life Back on Track. He then started his business, The Adversity Academy, where he provides keynote speaking, consulting, training, and life coaching in resilience and leadership. He remarried his ex-wife and reunited his family. "Now I know my purpose, and EHVP helped me become the man I needed to be to find it."

MORE TO MICHAEL'S STORY:

CLICK HERE: ADVERSITY ACADEMY

CLICK HERE: MICHAEL'S TEDX



CLICK HERE: MICHAEL'S BOOK

TREATING PTSD AND TBI TOGETHER: A MESSAGE OF HOPE



Dr. Katie Ragsdale, an Emory Healthcare Veterans Program (EHVP) clinical psychologist, has heard the same story many times from her patients who have both PTSD and a traumatic brain

injury (TBI): "Patients felt confused or dismissed when they tried to get help. They seemed to get passed around. They would seek treatment for PTSD, but someone would refer them elsewhere for TBI. Then they would see a provider for TBI who would tell them they needed treatment for PTSD. Back and forth they'd go, and they never felt they got an answer, which of course kept them from receiving effective treatment."

When creating the two-week Intensive Outpatient Program (IOP), EHVP knew that many patients would have more than one invisible wound. In particular, TBI and PTSD are commonly diagnosed in the same patient and have considerable symptom overlap. Dr. Ragsdale said, "Our goal was to treat these conditions at the same time to more holistically address the problems and to leverage the improvements we knew we could achieve."

In addition to improvements in symptoms for PTSD and depression, the average TBI track graduate improves by **40%** on the NSI, which is the assessment for TBI. Dr. Anastacia Nichols, EHVP's neuropsychologist, works with warriors in the TBI track of the IOP. "All patients, regardless of treatment track, receive the same dose of effective mental health treatment plus all of our wellness components. For patients in the TBI track, we also



provide neuropsychological testing and feedback, psychoeducation on the overlap of TBI and PTSD, and daily individual cognitive rehabilitation sessions."

Patients in all tracks of the IOP have a customized treatment plan. When a patient has multiple diagnoses, like TBI and PTSD, a multidisciplinary team at EHVP works together to achieve the best recovery possible for all their invisible wounds. For warriors in the TBI track, Drs. Ragsdale and Nichols collaborate on their shared patients to ensure they receive integrated and complementary care, which includes communicating the same support and expectation of recovery to the patient.

Graduates of the TBI track see incredible results for both their TBI and PTSD diagnoses, with improvements in their symptoms identical to standard PTSD-track graduates. After treatment, the average patient's PTSD, neurobehavioral, and cognitive symptoms markedly improve. Dr. Ragsdale notes, "Best of all, these patients feel like they have answers to what was going on all this time. They no longer feel like they are just passed on as someone else's problem. Our team collaborates with one goal in mind – the best possible treatment for each individual patient to meet their needs and diagnoses."

WHAT DOES TBI TREATMENT LOOK LIKE?

Our TBI track was specifically developed to address the needs of warriors who are concerned that some of their difficulties in functioning are the result of a prior head injury. In addition to the standard course of PTSD treatment, our TBI track includes:

- A neuropsychological evaluation, which is an objective assessment of brain functioning, helps to identify the most likely causes of problems and recommendations for solving them.
- A TBI psychoeducation session where patients learn what hundreds of years of research says about TBI recovery, the sneaky conditions that can mimic TBI symptoms, and how and why that's relevant to them.
- Daily evidence-based, therapist-led cognitive rehabilitation therapy (CRT) sessions teaching practical strategies, tools, and solutions for thinking problems. The CRT therapist helps put these strategies into practice in the warriors' real-world environments, empowering them to live the life they want, despite what they've been through.



SUCCESS STORY: Rebecca

Rebecca served in the Air Force during the Iraq invasion in 2003 and was never the same. While serving, she fell out of a helicopter and tumbled halfway down a mountain without a helmet. She was concussed several times and diagnosed with four different brain injuries. She developed migraines, vertigo, extreme fatigue, and occasionally suffered stress seizures. Taking part in the TBI track, Rebecca had a specific goal in mind: on the day after graduation, her daughter's school chorus was singing the national anthem at an Atlanta Braves game. She had long avoided such a scene because of the noise and crowds. After the challenging course of therapy, which worked on both her traumatic brain injuries and PTSD, she felt strong enough to face her fears. "I was so nervous I wasn't going to get through it," Rebecca remembers. **"Sitting there in the stands, I kept hearing the doctors' voices in my head: You can do it. You can do it."** And she did.





HEALTHY BEHAVIORS – TACKLING SUBSTANCE USE, MISUSE, AND HARMFUL COPING STRATEGIES

Invisible wounds drive many warriors to "selfmedicate," or use substances to dull their pain. This doesn't fix the problem and often makes it worse. Here at the Emory Healthcare Veterans Program (EHVP), we offer individual cognitive-behavioral therapy for substance use disorders (SUDs) and motivational interviewing that is customized to meet each warrior's needs - whether that be reducing alcohol consumption to recommended limits before it progresses to alcohol use disorder or developing a treatment plan to prevent relapse for those with SUDs. We work within a harm-reduction model that allows us to meet each person where they are and work towards their goals – anywhere from abstinence to reduced substance use.



Dr. Karen Drexler is an Air Force veteran and serves as EHVP's addiction psychiatrist. In her years of practice, she has seen many warriors selfmedicate. Before coming to EHVP, Dr. Drexler served as a psychiatrist in

the U.S. Airforce, as Director of the Atlanta VA SUD Treatment Program, and as the National Mental Health Program Director for Substance Use Disorders at the Veterans Health Administration. Dr. Drexler notes, "among veterans, rates of co-occurring PTSD and SUD are estimated to be as high as 88 percent, so substance use is extremely common as a coping mechanism for PTSD." At EHVP, our team knows that healing invisible wounds often requires additional work when the warrior is at risk of using (or relapse into using) drugs or alcohol. That is why we offer our Healthy Behaviors (HB) track within the Intensive Outpatient Program (IOP). Each patient in this track receives additional individual therapy sessions and is taught specific skills aimed at reducing the likelihood of relapse or future use.

Dr. Laura Watkins is a clinical psychologist who specializes in providing evidencebased treatments for PTSD, substance use, and related problems. She designed the HB track to better serve patients who enter the IOP with substance use or misuse problems in addition to mental health problems. "In



these sessions, we provide support for maintaining sobriety while patients are in our two-week program. We work with the patient's specific goal in mind, whether that's reducing use, frequency, or complete abstinence. Whatever the goal, we teach skills and offer resources to help the warrior get there." "The two best parts of my treatment were the prolonged exposure therapy, which was invaluable, and Healthy Behaviors, which provided me with skills for the future. The program has given me a new lease on life and a new-found optimism."

- Healthy Behaviors Track Graduate

Patients meet with Drs. Drexler and Watkins to clarify diagnoses, help set goals for treatment, and offer medication when appropriate. Several other members of EHVP's team also treat our warriors on the Healthy Behaviors track, such as our nurses, who provide medication education and discuss how substance use can affect physical health. Collaboration is essential. Dr. Watkins added, "since I work with incredibly knowledgeable and caring colleagues, I have faith that we can always find a course of treatment that will serve each patient's needs individually and effectively."

EHVP's Healthy Behaviors patients improve PTSD and depression symptoms at the same rate as those in the standard PTSD track. After treatment, the average Healthy Behaviors graduate increases the number of days abstaining entirely from using substances, while also reducing the number of days of heavy use (such as binge drinking). Graduating warriors maintain these positive outcomes when we follow up at 3-, 6-, and 12-months post-treatment.

50% IMPROVEMENT

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Healthy Behaviors track graduates have **50% MORE** days abstaining from drugs or alcohol after the IOP.



Healthy Behaviors track graduates have **50% FEWER** days of heavy drinking after the IOP.

TREATING WARRIORS WHERE THEY ARE: TELEHEALTH



In March of 2020, the world shut down due to the COVID-19 pandemic. People were quarantined inside their homes, away from friends, family, or any social engagement. Many felt depressed, anxious, and stressed. In a way, nearly

everyone experienced what many warriors with PTSD experience – alienation and isolation that restricts life.

The pandemic forced the Emory Healthcare Veterans Program (EHVP) to postpone in-person treatment indefinitely. Our clinical team instantly recognized that the pandemic could exacerbate warriors' symptoms of invisible wounds. We knew we could not wait to get back to helping our nation's warriors in person. With the support of the Wounded Warrior Project[™], within a month, we designed and deployed a version of the Intensive Outpatient Program (IOP) provided completely via telehealth. Warriors would not have to delay care or risk exposure to COVID.

Over the next several months, EHVP refined and improved the telehealth IOP. Since IOP family counseling sessions were always conducted via telehealth, we already had experience providing care virtually. But the pandemic pushed us to quickly acquire more expertise to offer our full range of treatment via telehealth. Our telehealth IOP expanded to offer one-on-one prolonged exposure therapy, cognitive behavior therapy, neuropsych testing, cognitive rehabilitation therapy, group therapy sessions, wellness classes, case management, and nearly all the other holistic care and services that made up the IOP – even yoga! After compiling outcome data from warriors who completed the telehealth IOP, EHVP learned something incredible. The telehealth IOP was just as effective as the in-person IOP. More than 75% of telehealth patients saw clinically significant improvements in their symptoms of PTSD and depression and maintained their gains after treatment ended.

After the pandemic subsided, EHVP decided to continue offering the telehealth IOP, as we learned firsthand that this option improved access to care for some warriors. Those who could not come to Atlanta for two weeks due to their unique life situations could still receive our state-of-the-art, expert care in the comfort of their own homes. EHVP meets warriors where they are and ensures that no matter the situation, warriors can receive our vital care to help them reclaim their lives.

Pictured on left: Dr. Stephanie Haft leads a secure and confidential telehealth session.

VIDEO INTRODUCTION TO TELEHEALTH AT EHVP

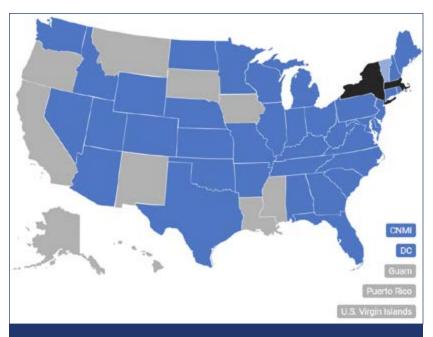
With the help of the team that produces the Emmy Award winning PBS series, <u>YOUR FANTASTIC MIND</u>, EHVP created a video about our telehealth services. For more information, please view the video here:

WATCH VIDEO

TREATMENT WITHOUT BORDERS

Since mental health care is regulated and providers are licensed by individual states, offering care across state borders has complications. Luckily, however, Georgia is a PSYPACT (the Psychology Interjurisdictional Compact) state. This means that Georgia passed legislation approving psychologists who are licensed in the state to obtain credentialing as a PSYPACT provider, which allows them to practice in other PSYPACT states. When COVID hit, PSYPACT proved to be a vital tool in EHVP's pivot to telehealth. Within a month of the announcement of the pandemic, EHVP began offering our services via telehealth.

Today, EHVP is able to provide telehealth to patients in 40 states and territories. If the telehealth IOP is right for you or a warrior you know, EHVP would love to talk to you about this treatment option.



The dark blue states and territories participate in PSYPACT, so our psychologists can provide telehealth services in those states/territories. Gray states and territories do not participate in PSYPACT at this time. Black and light blue states are not yet PSYPACT participants, but they are considering joining.

DONOR HIGHLIGHT

In the middle of the COVID-19 pandemic, the Bob Woodruff Foundation awarded EHVP a grant to provide mental health care to veterans via telehealth. This early support helped EHVP create the telehealth IOP protocols that remain in use today. Funding from the Bob Woodruff Foundation helped pay for communication devices like iPads and wifi hotspots for patients, and even allowed us to to send each telehealth warrior a yoga mat! It also helped patients in non-PSYPACT states by allowing them to travel to eligible states and participate via telehealth from a hotel there. Today, more than 100 patients have completed the fully remote telehealth IOP and a few hundred more have completed the hybrid telehealth IOP. Because of the Bob Woodruff Foundation's early support, hundreds of warriors' lives have been transformed. We thank the Bob Woodruff Foundation and all of our supporters for empowering us to serve and helping us innovate when our warriors need new solutions!

SUCCESS STORY: Derix

Derix was one of the earliest telehealth IOP graduates. "I began therapy at 8 in the morning and I felt like it was a good start to the day. My wife was there to participate in the family sessions with me and I was able to go downstairs during breaks and help my son with his homework. I felt comfortable being able to complete the program at home. The ease of the internet and being in my own space motivated me to complete the treatment," said Derix.

The program had an immediate impact upon his daily life and experiences. Before coming to EHVP, Derix avoided crowds and social settings. "When our family went to the movies or spent the day at the mall, I would have a scowl on my face. They knew there was something wrong and I no longer wanted to do those things," said Derix. "Now I know that memories are just memories, and I don't have to relive the moment or stay angry. I know I am in a safe place and not a war-torn country."



Derix received effective care via telehealth sessions completed in his own home.

2

DID YOU KNOW? EHVP has provided care to more than **700** veterans and active duty service members via telehealth.

Patients graduating from the telehealth and hybrid IOP improve at the same rate as in-person IOP graduates.

FROM THE LAB TO THE CLINIC – TRANSLATING RESEARCH INTO PERSONALIZED CARE

At the Emory Healthcare Veterans Program (EHVP), research is an integral part of our mission. Evidencebased care, which is what we practice, requires evaluating everything we do to continually improve our treatment of warriors' invisible wounds. Drs. Barbara Rothbaum and Sheila Rauch are international leaders in clinical research on PTSD and EHVP was built on these proven best practices.

Recent research efforts are already paying dividends by improving warriors' outcomes. Not every patient will respond the same way to treatment, so EHVP offers several augmentations that individualize care and, for some patients, increase the likelihood of a strong recovery. Several of these augmentation therapies are the direct result of EHVP's research. We are committed to innovation so we can personalize care and help our patients achieve their individual goals.

rTMS: HOW RESEARCH BECOMES TREATMENT AT EHVP

Several years ago, the team at EHVP identified a gap in the treatment of warriors: not all were achieving the improvements in their symptoms that we know are possible during our two-week Intensive Outpatient Program (IOP). Using Emory's resources as a world leader in academic medical research, the team studied alternative therapies that might help boost those patients' responses.

Patient participation in research is entirely voluntary, but almost **90%** of our patients volunteer. EHVP piloted a study using repetitive Transcranial Magnetic Stimulation (rTMS) immediately before sessions of prolonged exposure therapy as an augmentation to therapy. rTMS is a safe, non-invasive treatment that is conducted in EHVP's building and involves using a magnetic coil to stimulate a part of the brain thought to be involved with mental health. A previous study at the VA found that veterans who received rTMS immediately before PTSD therapy showed more improvement than those who did not.

EHVP's pilot study found that many warriors who were initially not on track to a full recovery began showing strong improvements once rTMS was incorporated into treatment. Grants from the Wounded Warrior Project[™] and the Infinite Hero Foundation allowed EHVP to purchase a rTMS machine and pilot the therapy.

Since we assess patients multiple times during the two-week IOP, our psychologists keep a close eye on progress and can determine by the end of the first week if a warrior might not be responding fully to treatment. If appropriate for the warrior, we can now add rTMS to the second week of the warrior's IOP as an augmentation to therapy. EHVP has been providing this service for the past few years and has seen great results.



EHVP's rTMS suite is conveniently located two floors down from our offices.



EHVP's Research and Data team ensures that we are on the cutting edge of innovative treatment for invisible wounds.

PSYCHOPHYSIOLOGY AND BIOLOGY

Physiological symptoms are core features of PTSD and include exaggerated startle response and increased heart rate. At EHVP, we have a full psychophysiological suite in which we can assess warriors' physiological response before and after treatment to tailor care for each warrior. We have been excited to see that treatment is helping warriors' bodily reactions become more manageable. Thanks to effective mental health treatment, the body's physical reactions change, which can really improve quality of life. We also collect blood at both pre- and post-treatment to investigate potential biomarkers of treatment response.

SUCCESS STORY: Rosie

Rosie and her therapist were frustrated. Despite working hard at prolonged exposure therapy, and having tried several treatment techniques, by the end of the first week of her IOP, Rosie wasn't seeing the improvement she had hoped for. Rosie's primary therapist suggested augmenting her treatment with rTMS immediately before her individual therapy session. Rosie described her experience: "The first day the rTMS felt weird and I had a headache, but over the next few days I started feeling completely different during and after therapy. It was almost like a euphoria, but I was more in control of my emotions. I could understand the details of my trauma and uncovered more distinctive details, and I felt like I could cope for a moment. Afterwards, I didn't feel so down and for the first time in months. I felt hopeful about my future. rTMS made a huge difference." By adding rTMS to her therapy, EHVP personalized her care for a better outcome, which has made all the difference. Rosie said, "I don't think I'd be here if not for the program and their dedication to their patients."



NEW FRONTIERS

EHVP is on the cutting edge of a fast-growing field in psychiatry - the study of psychedelic medications to improve the treatment of mental health conditions. EHVP team members are currently investigating cannabis, psilocybin, and MDMA in combination with evidence-based mental health treatments. These highly regulated drugs pose a particular challenge in research studies. However, EHVP has several years' worth of experience in planning and carrying out studies with these substances and is uniquely qualified and prepared to expand research on them. If such substances are approved for use in the future, the EHVP team will be a leader in the careful, safe, effective, and appropriate use of these therapies, as we already have the necessary infrastructure, training, and expertise to provide these state-of-theart medications to warriors who may benefit.



DID YOU KNOW?

EHVP will soon begin the first study on the use of MDMA with prolonged exposure therapy. With support from the Wounded Warrior Project[™] and the Multidisciplinary Association for Psychedelic Studies (MAPS), we plan to enroll patients in this study shortly.

INNOVATING TO REDUCE PAIN

While EHVP is primarily focused on healing warriors' invisible wounds, many patients also report ongoing pain. Pain makes these warriors' days more difficult and often acts as another barrier to care. Since opioids and other potentially dangerous or addictive medications are often prescribed for pain and can lead to worse outcomes for individuals with PTSD or other invisible wounds, we at EHVP have specifically targeted pain as a problem we want to address.

In the last year, Dr. Rauch has led a study at EHVP using transcranial Direct Current Stimulation (tDCS) as an intervention for patients with pain. Using a device that emits a non-invasive electrical stimulation, our clinicians instruct warriors on how to use electric pulses to address pain. The pulse feels like an itch on the head. Our study investigates whether tDCS, when conducted during the course of prolonged exposure therapy, reduces pain. We hope to build upon this study and continue to find new ways to combat pain without opioids.

"I have come off my pain meds totally and I attribute it to the tDCS and the yoga. I am walking better and waking up without the kinks."

- tDCS Study Participant and IOP Graduate



Drs. Barbara Rothbaum and Andrew Sherrill demonstrate EHVP's virtual reality technology to Georgia Governor Brian Kemp.

VIRTUAL REALITY

The heart of EHVP's PTSD treatment is imaginal prolonged exposure therapy, which asks warriors to revisit avoided memories of traumatic events until they can face the memory and develop new perspectives that will help them move forward in life. With more detail of the memory, warriors are better able to understand it and put it into proper context. This understanding then allows warriors to respond to the memory more appropriately, thus increasing the impact of their prolonged exposure therapy sessions.

One way to activate and sustain memories is by using virtual reality exposure therapy. Dr. Andrew Sherrill, a clinical psychologist at EHVP, provides VR therapy and said, "virtual reality technology helps our patients stay in the memory by giving them appropriate retrieval cues using various senses: sight using computer animations in the head mounted display, sound using specific combat-related sounds in the headset, touch through vibrations of a vehicle or the weight of a rubberized rifle, and even scents such as gunfire." As patients lead the VR clinician through their traumatic experiences, seeing, hearing, feeling, and smelling the scene can help the patient engage in the memory. Like rTMS and other aspects of EHVP's care, VR exposure therapy is the result of extensive research by members of our team who have pioneered the technology.



DID YOU KNOW?

EHVP's Executive Director, Dr. Barbara Rothbaum, pioneered the use of virtual reality technology for the treatment of psychological disorders. In the early 1990s, she co-authored the first published journal article on a study that used virtual reality exposure therapy for treating fear of heights.

SLEEP MEDICINE

EHVP treats many patients who are diagnosed with sleep disorders along with PTSD and/or other invisible wounds. Insomnia, sleep apnea, and other sleep conditions are frequent complaints. Emory's Sleep Center, conveniently located one floor above EHVP, offers exceptional care for sleep disorders. If appropriate, a warrior can complete a sleep study during their IOP. Some patients bring their C-PAP or similar equipment for a consultation with one of Emory's sleep doctors. Offering individualized care to improve sleep is a crucial treatment augmentation because poor sleep makes everything in life more challenging. Having world-renowned sleep doctors as part of our multidisciplinary team is a tremendous benefit and many of our patients have experienced dramatic improvement in their sleep after completing the IOP.



DID YOU KNOW?

EHVP psychologists have published more than **900** journal articles, books, chapters and presentations since 2015.



PTSD RESOURCES FOR EVERYONE

Though EHVP serves veterans and active duty service members, we know that PTSD can affect anyone. Executive Director Dr. Barbara Rothbaum and Deputy Director Dr. Sheila Rauch have authored three recent books that provide insight into PTSD and offer selfguided approaches to healing.

We are even expanding the reach of our care to anyone with a smartphone or tablet! Thanks to generous support from the William Randolph Hearst Foundation, team members have created an app, called **Messy Memories**, that works as a self-help tool for working through tough experiences. Available at the Apple App Store and Google Play.

PICTURED (clockwise from top left): Making Meaning of Difficult Experiences, PTSD: What Everyone Needs to Know; Retraining the Brain: Applied Neuroscience in Exposure Therapy for PTSD; screenshot of Messy Memories app.

READY AND RESILIENT – ACTIVE DUTY SERVICE MEMBERS AND EHVP

For many patients at the Emory Healthcare Veterans Program (EHVP), healing invisible wounds can mean a return to military duty and the ability to contribute to the mission with meaning and purpose. Though the majority of EHVP's patients are post-9/11 veterans, 27% are currently serving in one of the branches of service, the national guard, or in the reserves. These warriors continue to put their lives on the line for all Americans, and EHVP is proud to help them serve with strength and resilience.



Command Sergeant Major (ret.) Patrick McCauley serves as a member of EHVP's advisory council, a group of some of the military's most distinguished retired leaders, who consult with the program to expand organizational

capacity, reach and impact. McCauley stated, "Looking back at my time in the military, a lot of service members could have benefited from EHVP and similar services. We had psychologists, but there was a stigma associated with seeing them. Over time, however, I'm glad the military has started to consider mental health as one part of the 'total warrior concept' and there is much more visibility and support for soldiers getting help." Another member of EHVP's advisory council, Command Sergeant Major (ret.) Christopher Greca added, "we've talked about a stigma associated with getting help for 20 years, and we need to keep talking about it with more action.



A positive step is the Army's Holistic Health & Fitness (H2F) program, which includes mental readiness as one of its domains. We've learned that we need to build a culture that believes in the importance of mental health."

CSM McCauley analogized mental health to something every warrior had to learn to do: "Mental health checkups need to be tantamount to cleaning your weapons. If your weapon is dirty or in disrepair and you don't clean or fix it, you can't expect to do your job well and it could be really dangerous to you or the people you serve with."

"For those service members who access quality care, mental health treatment is overwhelmingly effective – particularly when started early." – Army Lt. Gen. (ret.) Burke Garrett



"Mental health is essential to readiness," said Army Lt. Gen. (ret.) Burke Garrett, EHVP's executive advisor. "So we need to normalize mental health care. To that end, leaders must reduce stigma and ensure service members have

expanded access to effective mental health services."

Advisory Council member John Wayne Troxell, retired Senior Enlisted Advisor to the Chairman of the Joint Chiefs of Staff, with optimism, conveyed the potential of this approach, "It's time to normalize and prioritize mental healthcare for our service members. The



mind and body are connected. If the mind is unhealthy, it reflects on the body, and vice versa. Without mental health, there can be no true physical health."

By effectively healing invisible wounds,

programs like the Intensive Outpatient Program (IOP) at EHVP can extend a military career or even allow veterans to return to service. Shaun Lewis, EHVP's lead Veteran Outreach Coordinator and a current member of the Army Reserves, notes, **"many active duty service members will come here for two weeks during a change of station or a period of leave and rejoin their unit in a much better place."** EHVP's telehealth also offers great potential for the future of active duty personnel. General Garrett said, "future wars may need treatment at the point of injury to keep our fighters in the arena. With telehealth, there could be a tremendous opportunity to provide effective mental health treatment on site and immediately."

For many warriors, the military was their dream job. They loved being able to serve their country and worked hard to be good at it. When invisible wounds affected their lives and hindered their ability to serve, they felt as though an essential part of them was taken away. EHVP's effective treatment of invisible wounds, including skills to manage trauma and holistic care to improve wellness, has empowered graduates to re-enlist or extend their service. General Garrett adds, "it's a wonderful feeling to know that EHVP helps active duty service members improve their readiness with better mental health. Our graduates get to choose the life they lead after treatment, and we're very proud that our care helps them thrive during their active military service and beyond."

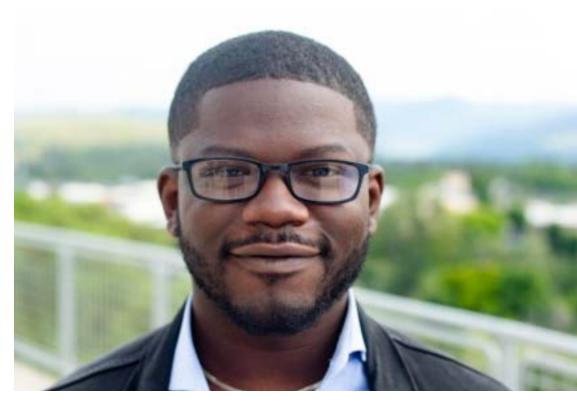


DID YOU KNOW?

EHVP has cared for active duty service members in the Army, Navy, Air Force, Marines, Coast Guard, Reserves, and National Guard.

SUCCESS STORY: Dami

Dami enlisted in the US Army Reserves in 2015 and served as a medic. His service in the reserves coincided with his time as a college student. With just one semester left to receive his dearee, in 2020, Dami was activated and deployed, but not to an overseas war zone. Dami was sent as a medic to New York City in the earliest days of the COVID-19 pandemic. With hospitals overwhelmed, the US military stood up medical facilities in convention centers and other locations around the city. Dami's job was to assist with medical care for patients with



COVID-19 before any treatments were known. These were the darkest days of the pandemic. Dami said that he cared for about 75 patients and more than 70 of them died from the novel coronavirus.

After completing his deployment, Dami returned home, but the trauma he experienced in New York followed him. He struggled to return to school and complete his degree. With the pandemic affecting all aspects of life, Dami felt isolated and depressed.

Luckily, Dami connected with one of EHVP's Veteran Outreach Coordinators (VOC) at a partnership event with a local veteran service organization. The VOC offered a personal experience with PTSD and explained to Dami how treatment at EHVP helped. Dami's experience at EHVP was similar to others' who have gone through our program. The individual therapy was intense and discussing his trauma was difficult at first. Over time, he built trust with the EHVP team and was able to open up about his experiences. Dami said that he specifically struggled with talking about his trauma with family, friends, and others. As an exposure, his clinician helped him to talk with people he didn't know, to overcome that fear.

Dami described his experience at EHVP as lifechanging. Using the skills and tools he learned with us, Dami was able to complete school, build new relationships with his family and friends, and improve his confidence. Before EHVP, he did not like to discuss his experiences with anyone; afterwards, he was a guest speaker at a large veteran event and told his story in front of nearly 200 people. Dami felt so much better after graduating from EHVP that he even rejoined the Army Reserves, and he continues to serve our country to this day.

PAYING IT FORWARD – HOW TREATMENT AND OUTREACH CHANGES LIVES

One of the most challenging problems with treating warriors' invisible wounds is that PTSD and other related conditions are disorders of avoidance. The warrior's condition causes them to avoid the very treatment that will help or even cure them. It's hard to think about the worst experience of one's life, and warriors know that treatment will make them do just that. Veterans and service members with PTSD won't often seek treatment on their own. Many need to hear about the program from someone they trust to consider it as a possible option.

One graduate of the Emory Healthcare Veterans Program's (EHVP) Intensive Outpatient Program (IOP) has taken up that challenge and is on a mission to spread the word about us to as many of his fellow veterans as possible. Jared served in the US Army and faced the challenges of PTSD. He had tried other treatment options but didn't see results until he completed the IOP at EHVP.

"My previous therapy was more of a vent session of whatever was bothering me at the time. Sometimes we'd just talk about baseball. The comprehensiveness of EHVP made a difference. Prolonged exposure was scary, and it took a few days for me to buy into it, but that's what helped. The nurse on the team helped me understand my medications and that they didn't have to be forever or the only thing that helped. My wife and I were skeptical about the family sessions and never planned on using the communication techniques, but we do use them all the time and it's helped our relationship and relationships with other family members. The IOP was the first time I felt like I wasn't just a number. My care team listened to me, something that didn't happen at the other programs I tried. My case manager knew my kids' names."

> Jared and his daughter Emerie enjoy an Atlanta Braves game.

After graduating from the IOP, Jared saw transformative improvements – and so did everyone around him. "The people in my life knew what I was like before treatment, so they all started asking me what happened when I came back from EHVP. They noticed the difference in my life."

Jared committed to a call to action that is asked of IOP graduates – to spread the word about our program. "I saw how this program helped me, and I knew too many people I served with who went through the same things or saw the same things I saw. I thought, 'well, many of them probably were feeling the same way I did before I came here' and I knew that many of them could benefit from this care." Jared then started calling his friends and colleagues from the military and talked to them about his experience. Then, many of them started calling EHVP.



"I connect with veterans because I know what it's like to sit with a gun in my lap every night contemplating suicide. I talk to them about each step of the program and what to expect. I sit with them and walk them through the online application. One guy I referred will text me a photo of him and his two kids and will say something like, 'This is all because of you.' It is not because of me, but rather the veteran putting in the work and the team at EHVP supporting them on their journey. I want to help them become better dads, so their kids grow up in emotionally healthy families."

EHVP's Director of Social Services, licensed clinical social worker Lindy Carbone, says that Jared's outreach has made an incredible difference. "Jared is responsible for dozens of veterans who have called us, and many of them have come to EHVP and gotten the care they needed." Lindy says that Jared's first-person experience makes a huge difference in convincing others that treatment works. "Because Jared has been through it, he's able to explain how EHVP's treatment works and, frankly, veterans are often skeptical but are much more likely to trust someone they know."

Jared's mission is working, and he hopes that other former patients are also raising awareness about EHVP with warriors who need help. **"My hope is that someone I tell comes and gets life-changing care, and then they go home and tell someone else who needs it, and then it expands from there."** Lindy added, "former patients are now one of our largest referral sources and this is really great because they are the people who know best about how the care works."



EHVP case manager Lindy Carbone and clinical psychologist Kelsey Sprang-Jones with baby Emerie.



Emerie, here with Jared and EHVP case manager Giselle Remy-Bryan, is growing up as a part of the EHVP family.



WHAT'S IN A NAME?

At EHVP, we pride ourselves on leaving a positive, indelible mark on the lives of our warriors. In Jared's case, we are proud that we indeed left such a mark, so much so that he honored us in a way that we never would have imagined. After graduation, Jared welcomed a wonderful addition to his family – a beautiful baby girl he named Emerie to honor the blessing of the program.

"I want my daughter to have the best possible future. Since Emory helped me envision a future for myself, we thought Emerie was the perfect name." -Jared

HOW YOU CAN HELP CHANGE – AND SAVE – A LIFE

As you can see from the success stories we've highlighted, treatment at the Emory Healthcare Veterans Program (EHVP) works. Our two-week Intensive Outpatient Program (IOP) transforms warriors' lives and heals their invisible wounds. These transformative changes mean something even more powerful: graduates report a significant reduction in suicidal thoughts and behaviors after treatment. **Simply stated, EHVP saves lives.**

Mental health care, however, is expensive. Cost is frequently given as the reason warriors avoid getting care. To remove this barrier, post-9/11 warriors attend EHVP at no cost to them or their families. We cover 100% of their expenses, including transportation, lodging, meals, activities, and substantial mental health treatment. The two-week IOP costs more than \$36,000 per warrior, so we are incredibly grateful for supporters like our major funder, the Wounded Warrior Project[™], who allow us to provide state-of-the-art care at no cost to our patients.

Our generous donors empowered us to change the lives of Jared and his daughter Emerie, brightened the future of Derrick and Samantha and their two girls, and helped thousands more warriors and their families feel hopeful again. With the help of their investments and supporters like you, we will transform the lives of more warriors and families by providing even better and more comprehensive care.

From top to bottom: EHVP graduates Derix and Derrick; IOP graduate Sam is honored at Military Appreciation Night with the College Park Skyhawks.







PLEASE CONSIDER GIVING TO EHVP TO TRANSFORM THE LIVES OF THOSE WHO HAVE GIVEN SO MUCH



To give online:





To give via mail,

please use the following address and include in writing that the gift should be credited to the Emory Healthcare Veterans Program:

Office of Gift Accounting Emory University 1762 Clifton Road, Suite 2400 Atlanta, GA 30322



Call

404.712.GIVE (4483) to make your gift over the phone.



For more information on giving, please contact Jim Ludlam directly at jludlam@emory.edu

HOW CAN YOU MAKE AN IMPACT ON A WARRIOR'S LIFE?

HOW YOUR GIFT MAKES A DIFFERENCE

Every dollar you give to EHVP provides hope and healing. How much of an impact do you want to make?



\$25 A day's worth of snacks and

drinks for a full cohort of warriors to decompress between therapy sessions.



\$50

Yoga equipment for a telehealth patient's wellness activities.



\$100

Three warriors attending a music therapy class.



\$250

A warrior can "Swim with Gentle Giants" at the Georgia Aquarium.



\$500

Meals for one warrior's entire two-week IOP.



\$1,000

One week of lodging for a warrior attending the IOP.

AN INDELIBLE IMPACT – SAVE A LIFE THROUGH YOUR LEGACY

Mental health care is expensive, but the alternative is far more costly. Many veterans and service members with invisible wounds cite cost as the largest barrier to getting help. Your support empowers us to break down that barrier and provide effective care (and transportation, lodging, food, and activities) at no cost.



\$5,000

Transportation costs for a full cohort of warriors in the IOP.



\$10,000

A full course of outpatient care for a local Atlanta warrior.



\$36,000

One veteran's treatment in the IOP that could save their life.



\$50,000

A targeted social media marketing and awareness campaign to connect warriors to care.



A year of our veteran outreach team promoting EHVP's care that can change a warrior's world.



Funds a full cohort of warriors attending the two-week IOP.

HELP US GET THE WORD OUT SO OUR WARRIORS OVERCOME THEIR INVISIBLE WOUNDS

The Emory Healthcare Veterans Program (EHVP) transforms and saves lives every day. Our patients' improvements are a testament to our program's effectiveness. And there are thousands more veterans and active duty service members who could benefit from our care. Too many warriors and families are unaware of the life-changing treatment we provide.

We need your help to reach our country's heroes!

BE OUR CHAMPION

Spread the word about EHVP and the transformative care available to post-9/11 veterans and active duty service members.

- Forward this impact report to your contacts.
- Request and distribute brochures:
 - Veterans Program Brochure
 - <u>Telehealth Brochure</u>
 - Family Brochure
 - <u>Clinician Brochure</u>
- Promote EHVP on your social media channels.
- Tell your friends, family, and loved ones about EHVP.
- Support EHVP with a gift.
- Join us for a briefing or tour.

With a call or a few clicks, you might be the reason a warrior calls EHVP. You could save a life. You could be the hero that a warrior needs. How many lives will you save this year? **JOIN US!**

PATIENT CARE

If you or someone you love is affected by invisible wounds, EHVP is here to help.

CALL US at 888-815-4859 or click below:

REQUEST AN APPOINTMENT

You'll receive a call back within two business days.

Providers may also refer patients; however, neither a referral nor a diagnosis is necessary to obtain care through EHVP.



EHVP Executive Advisor Lieutenant General (ret.) Burke Garrett leads EHVP participants on a weekend hike at Kennesaw Mountain National Battlefield Park.

CONNECT WITH US

More information about EHVP and resources to help warriors are available online at our website:

emoryhealthcare.org/veterans

CLICK HERE TO VISIT OUR WEBSITE

Sign up for our quarterly newsletter:

Emoryhealthcare.org/lp/veterans-newsletter-signup

NEWSLETTER SIGN UP

Follow us on Social Media







"If you take ownership of the results here, you can reclaim your life. You'll never forget the things you've done, those you served with, and those you lost. But you can find a way to unshoulder the burden you've been carrying, and the staff will provide you with the tools necessary to sand down the sharp edges of your most challenging memories. You've done your part for this nation, Warrior. Welcome home. Now, it's time to heal."

- EHVP Graduate



Veterans Program