

IMPORTANT DATES

Date of Surgery: _____ **Time of Surgery:** _____

Date & Time of Pre-Op Testing with your **DOCTOR:** _____

Date & Time of Pre-Op Testing at the **HOSPITAL:** _____
(If applicable)

(A phone assessment may be conducted in lieu of a visit to the hospital)

Preparing for your Pre-Op Testing Appointment (and or Phone Assessment):

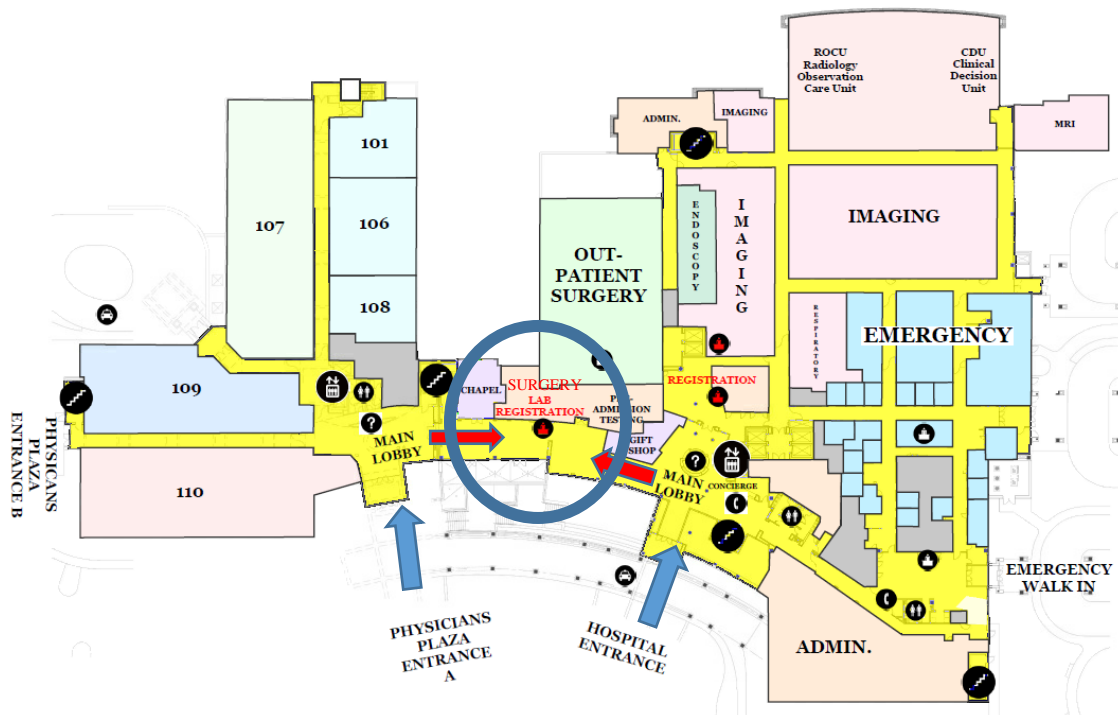
- Certain procedures and patients with a relatively healthy history may be able to complete their pre-op assessment via phone.
 - If you qualify for a phone assessment, a nurse will call you to review your health history approximately one week prior to your surgery.
 - Based on your phone assessment, you may be required to come to the hospital for further testing prior to surgery.
 - A Pre-Op nurse will provide you with a date and time (if needed).
- Have the following information available to discuss during your pre-op appointment at the hospital (or phone assessment).
 - Complete the Pre-Anesthetic Questionnaire prior to your pre-op appointment.
 - A list of ALL medications (dosages, when & why you take them)
 - A list of ALL your physician names and phone numbers
 - Results of any prior lab results, EKG, clearance letters or other testing
- The duration of the phone assessment may last approximately 30-45 min. depending on your health history.

Pre-Op Nurses can be reached at 678-474-7633



Arriving for your Pre-Op Hospital Appointment (if scheduled):

- Arrive 30 minutes prior to your pre-op appointment.
- You **DO NOT** need to fast prior to your appointment. Continue your current diet.
- Continue to take any regular medications.
- Enter through the Main Hospital Entrance or Physician’s Plaza Entrance
 - From hospital entrance, turn left from the lobby
 - From Physician’s Plaza entrance, turn right from the lobby
 - Report to the Surgery Lab Registration Check In window.
 - Bring a photo ID and insurance cards
- Bring any important health documents requested by the pre-op nurse



**FIRST FLOOR
EMORY JOHNS CREEK HOSPITAL**

- | | | | |
|--|------------------------|--|------------------|
| | INFORMATION DESK | | PUBLIC RESTROOMS |
| | RECEPTION (DEPARTMENT) | | STAIRS |
| | PUBLIC ELEVATORS | | PUBLIC PHONE |

(Your Pre-Op Appointment at the hospital:

- After registration, the pre-op nurse will be notified of your arrival and will greet you from the waiting area.
- The pre-op nurse will complete any further testing such as lab work, EKG as needed.
- The nurse practitioner from anesthesia will meet with you to further review your health history and answer questions about the anesthesia process.
- You will receive information and instructions for the day of surgery including arrival time, medication instructions, appropriate attire and other instructions.
- Length of appointment will vary, plan for 1-2 hours, depending on your health history & additional testing requirements.

Pre-Op Nurses can be reached at 678-474-7633

Orthopedic Patients (Joint Replacement)

- If this is your first joint replacement, you will be required to attend a joint replacement class.
- Joint Replacement Classes are held every Thursday (except holidays) from 11 am to 12:15pm.
- Family, friends, caretakers are encouraged to attend.
- No registration required – just ensure your surgery is already scheduled.
- Classes are held at Emory Johns Creek Hospital – located in the Flex Dining Room- lower level beside the Creekside Café (unless otherwise posted).
- For more information, call 678-474-8123

Bariatric Patients

Bariatric Surgery Support Group:

- Support groups meet every 3rd Wednesday at 6:30 pm and every 3rd Saturday at 10:30 am at Emory Johns Creek Hospital.
- All groups meet in the Education Center on the Lower Level of the hospital.
- No registration is required to attend.
- Our support group is free and open to both pre- and post-operative patients, including patients having surgery from other hospitals or centers.
- For more information visit www.emoryhealthcare.org/bariatrics or 678.474.8420.

Billing & Financial Information

Pre-Registration

- Our hospital Pre-Registration department will contact you prior to the date of pre-op testing to complete the pre-registration process.
 - We will review your demographic and insurance information and discuss any financial obligations.

Pre-Registration can be reached at 404-686-2051 or 855-689-9141

Monday – Friday 6am-8pm

Anesthesia Billing

- Anesthesia services are billed separately from other hospital services.
- Prior to your scheduled Pre-Op appointment, the Anesthesia department will contact you to discuss your financial obligations

Anesthesia Billing Department can be reached at 404-778-8307 or 404-778-8323

Monday – Friday 8a-5pm

Insurance Authorization

- Your physician's office is responsible for obtaining prior authorization/approval for your surgery from your insurance company.
- Authorization information will be relayed to our Case Management department representatives prior to your surgery.

Financial Questions – Self Pay – Billing Questions

- Self-payment plans and pricing will be discussed with you by our onsite Financial Counselor prior to your pre-op appointment
- Questions regarding self-payment estimates for surgery can be answered by our Centralized Business Office 404-686-7041 or 800-827-7041

Financial Counselor can be reached at 678-474-7078

Monday – Friday 8a-330pm

Arriving on the Day of Surgery

- The Pre-Op nurse will provide you with arrival time information for the day of surgery.
- You will be provided with instructions on where to report on day of surgery.
 - If you completed your pre-op assessment appointment at the hospital, you can bypass the registration department on the day of surgery and report as instructed.
 - If you completed only a pre-op phone assessment, you will be required to report to registration.
- Enter through the Main Hospital Entrance or Physician's Plaza Entrance
 - From hospital entrance, turn left from the lobby
 - From Physician's Plaza entrance, turn right from the lobby
 - Report to the Surgery Lab Registration Check In window.
 - Bring a photo ID driver's license/passport and insurance cards
- One or two family members may arrive with you.
 - Please make any necessary arrangements for child care as the hospital does not have day care capabilities. It is not advisable to bring small children to the hospital.
- Leave all suitcases in your car until you have been assigned to a room after surgery.
- Nurses will greet you upon arrival and take you into a pre-op room to prepare you for surgery.

Recovering after surgery

- Patients who will be going home the same day after surgery – family member can wait for you in Same Day Surgery room located on the first floor.
- Patients who will be admitted to the surgical floor after surgery – family members are instructed to wait in the Surgical Waiting Room located on the lower level.
- Discharge instructions will be provided to you from the Day Surgery nurses or nurses on the floor where you are admitted.

Day Surgery Nurses can be reached at 678-474-7638

Emory Johns Creek Hospital is located at:



Driving Directions

From GA 400

Take Exit 10 (GA 120/Old Milton Parkway) and merge onto GA 120 E towards Duluth. Turn left onto Kimball Bridge Road (GA 120E). Turn left onto Jones Bridge Road. Turn right onto Sargent Road. Sargent Road becomes McGinnis Ferry Road. Turn right onto Hospital Parkway. The hospital is on the right.

From I-85

Take the Pleasant Hill Road Exit. Drive west on Pleasant Hill Road for five miles until it becomes State Bridge Road. Turn right onto Medlock Bridge Road (GA 141 N/Peachtree Parkway). Drive 3.5 miles and then turn left onto Hospital Parkway. The hospital is on the left.

Directions 678-474-7090

Parking and Valet Parking

Parking, including the patient shuttle, is free. We offer valet parking from Mon-Fri, 8:00 a.m. – 4:00 p.m. for a charge of \$7.00.

Main Hospital 678-474-7000