HOUSTON HEALTHCARE | EMORY HEALTHCARE

Annual Report

to the Community 2024

Message From Houston Healthcare

For more than 60 years, Houston Healthcare proudly served the health needs of the residents of Houston County and the surrounding region with dedication and compassion. On June 1, 2025, a new path was forged as Houston Healthcare officially joined Emory Healthcare, Georgia's most comprehensive academic health system.

While the names on the buildings have changed, the values and commitment to high-quality, patient-centered care remain stronger than ever. Our community will continue to receive the trusted care—now with expanded access to Emory's clinical expertise, innovation, and resources.

We are grateful to the Houston Healthcare leadership team and boards of directors for their thoughtful guidance and partnership in making this milestone possible.

In the spirit of continuity, we present the 2024 Houston Healthcare Annual Report to the Community.

With sincere appreciation,

Kevin Splaine
Chief Executive Officer
Emory Hospital Perry and Emory Hospital Warner Robins

Our Mission, Vision and Values

Our Mission

To improve the health care of the communities we serve by providing patient-focused, high quality, cost-effective services while promoting health and wellness.

Our Vision

"A caring health system dedicated to excellence - today and tomorrow."

Our Values

- **Respect** - entails a high regard for worth of each person. It gives everyone a voice and promotes teamwork.
- **Integrity** - promotes honesty and straightforwardness in dealing with each other in attempting to make our system work to its full potential.
- **Service Innovation** - encourages creativity in seeking continuous quality improvements and in meeting customer requirements.
- **Excellence** - fosters constant, continuous striving for quality service in duty and work done for others.

Ways We Benefit Our Community

Athletic Trainer Program *760 Student Athletes Helped*
Spring Sports Physicals, Saturday Sports Clinics, community events, and sports medicine education

SeniorCare Program *17,256 Seniors Helped*
Ongoing exercise and health education

Perinatal Coalition *81 Women Helped*
Case management and interpretation services for non-English speaking women with high risk pregnancies, gestational diabetes and case management

Childbirth & Baby Education *1,448 Family Members Helped*
Education classes on early pregnancy, breastfeeding, older sibling roles, childbirth education, grandparenting, and baby care

Diabetes Education *824 People Helped*
Self-management education and support

Community Health Improvement *6,632 People Helped*
Glucose and blood pressure screenings, influenza immunizations, community and industrial health fairs, vulnerable population outreach, and health education

Financial Report

Annual Stats for 2024

Admissions (excluding newborns)	14,266
Patient Days (excluding newborns)	63,497
Emergency Department Visits	70,316
Births	1,994
Surgeries & Endoscopies	16,629
Outpatient Procedures	114,612
Houston Heart Procedures	5,647
Med-Stop Visits	77,683
EMS Trips	24,613
Employees (Full & Part-time)	2,423

Financial Report for 2024 (audited)

Net Operating Revenue	$325,605,000
Expenses	$355,025,000
Net Operating Margin	$(29,420,000)
Non-Operating Revenue	$11,946,000
Excess of Revenue	$(17,474,000)
Indigent, Charity Care & Implicit Price Adjustments at cost	$17,504,738

Community Organizations and Partners

Including, but not limited to:

- Alzheimer's Association
- Central Georgia Technical College
- Georgia Healthy Family Alliance, Middle Georgia Tar Wars Strike Force
- Houston County Volunteer Medical Clinic
- Macy Easom Cancer Research Foundation
- Middle Georgia State University
- Museum of Aviation
- United Way of Central Georgia

Our Family of Services

Houston Healthcare - Warner Robins • Houston Healthcare - Perry • Houston Ambulatory Surgery Center
Houston Heart Institute • Pavilion Diagnostic Center • Pavilion Family Medicine Center • Pavilion Rehab Center
Bonaire Med-Stop • Lake Joy Med-Stop • Fred Graham Pavilion Med-Stop • Health Connections Cardiac & Pulmonary Rehab
EduCare • Physician Referral & Health Information • Houston Primary Care Physicians • Houston Physician Specialists

Board of Trustees

Houston Healthcare System, Inc.

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- Mohammad Al-Shroof, MD
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www.hhc.org

Statement of Nondiscrimination

Houston Healthcare complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex.

ATTENTION: Language assistance services, free of charge, are available to you. Call 478-975-5662 (Houston Healthcare - Warner Robins) or 478-218-1635 (Houston Healthcare - Perry)

Spanish: ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llamen al 478-975-5662 (Houston Healthcare - Warner Robins) o 478-218-1635 (Houston Healthcare - Perry)

Korean: : 참고: 한국어 지원 서비스를 무료로 이용하실 수 있습니다. 478-975-5662 (휴스턴 헬스케어 - 워너 로빈스) 또는 478-218-1635 (휴스턴 헬스케어 - 페리)로 전화해 주십시오