



Financial Assistance Application

In order to qualify for Financial Assistance based on income, annual household income must be less than or equal to 300% of the Federal Poverty Guidelines. The most a patient will pay is the amount generally billed (AGB) to insured patients as defined in the financial assistance policy.

The 2025 Federal Poverty Guidelines are listed below:

Household size	2025 Federal Poverty Guideline	Less than or equal to					
		125% of Federal Poverty Guidelines	200% of Federal Poverty Guidelines	225% of Federal Poverty Guidelines	250% of Federal Poverty Guidelines	275% of Federal Poverty Guidelines	300% of Federal Poverty Guidelines
1	15,650	19,563	31,300	35,213	39,125	43,038	46,950
2	21,150	26,438	42,300	47,588	52,875	58,163	63,450
3	26,650	33,313	53,300	59,963	66,625	73,288	79,950
4	32,150	40,188	64,300	72,338	80,375	88,413	96,450
5	37,650	47,063	75,300	84,713	94,125	103,538	112,950
6	43,150	53,938	86,300	97,088	107,875	118,663	129,450
7	48,650	60,813	97,300	109,463	121,625	133,788	145,950
8	54,150	67,688	108,300	121,838	135,375	148,913	162,450
Maximum amount individual is responsible for paying		\$0.00	Lesser of \$150.00 or AGB	The greater of \$150.00 or 15% of AGB, unless AGB is less than \$150.00 then AGB.	The greater of \$150.00 or 30% of AGB, unless AGB is less than \$150.00 then AGB.	The greater of \$150.00 or 45% of AGB, unless AGB is less than \$150.00 then AGB.	The greater of \$150.00 or 60% of AGB, unless AGB is less than \$150.00 then AGB.

In order to qualify for Financial Assistance based on medical expenses, medical expenses incurred within the preceding 90 days must be greater than 15% of annual household income.

A completed application may be hand delivered to any Financial Counselor located in the Patient Financial Services office at 233 North Houston Road, Suite 230, Warner Robins, GA 31093. An application can also be mailed to the following address:

Houston Healthcare
 Attn: Financial Counseling
 P.O. Box 2886
 Warner Robins, GA 31099

Contact Information:
 Email: hhc-financialcounseling@hhc.org
 Phone: (478) 329-3456
 Fax: (478) 322-2579

Financial Assistance Procedures:

1. When an Application is received for Financial Assistance, it will be reviewed for completeness, which includes all supporting documentation.

APPLICATIONS CAN NOT BE PROCESSED UNTIL ALL SUPPORTING DOCUMENTATION IS PROVIDED.

2. If it is determined that the Application is incomplete, Houston Healthcare will take the following actions:
 - a. Suspend any collection actions against the patient/Guarantor.
 - b. Provide the patient with a written notice that describes the additional information or documentation the patient must submit to complete his or her Application.
 - c. Provide the patient with at least one written notice that informs the patient/guarantor about the collection actions including any extraordinary collection actions that may be initiated or resumed if the Application is not completed or if the amount due is not paid within 30 days from the date of the notice.
 - d. If all supporting documentation is not submitted or the amount due is not paid within 30 days of the written notice as described in the preceding paragraph, the request for Financial Assistance will be denied and the account will remain in the billing cycle. A new Application may be submitted if the date of the Application is within 240 days after Houston Healthcare issues the first post discharge billing statement to the patient.
3. Once a completed Application has been received and reviewed, the Financial Counselor will make a recommendation for approval or denial of the Application. The Application is given to the appropriate individuals based on the account balance and amount of the Financial Assistance discount requested for approval. Houston Healthcare will render a decision in no more than five (5) working days from the receipt of a completed Financial Assistance Application.
4. The patient will be notified in writing of Houston Healthcare's decision to provide Financial Assistance.

Financial Assistance Application Guidelines:

All requests for Financial Assistance must be submitted using Houston Healthcare's Financial Assistance Application. The Application must be completed in its entirety and all supporting documentation attached to the Application.

1. The application period during which Houston Healthcare will accept and process a Financial Assistance Application ends on the 240th day after Houston Healthcare issues the first post discharge billing statement to the patient.
2. Applicant shall submit the following supporting documentation, if applicable, with a completed Application:
 - i. Proof of income – IRS Form W-2, the most recent federal income tax return, pay stubs covering the last 90 consecutive days as of the date of application, proof of Social Security, unemployment receipts, investment income, alimony, worker's compensation, rental/royalty income, retirement income and any other documentation that supports household income as defined in the financial assistance policy.
 - ii. Checking and savings account statements for the most recent 3 months.
 - iii. If the annualized Household income has decreased 10% or more than the most recent federal income tax return, the applicant must submit a written explanation for the decrease in annual Household income.
 - iv. Proof of medical expenses - all billing statements for medical expenses incurred within the last 90 days.
 - v. Unemployment denial letter
 - vi. Any additional documentation the applicant deems necessary to support their application for Financial Assistance.
3. Falsifying information on the Application will be grounds for denying or revoking Financial Assistance. Falsifying an Application includes, but is not limited to, failure to disclose assets.

4. Applicant shall identify all known third party payment sources for services rendered. Applicant shall cooperate with Houston Healthcare in filing of claims and collection of reimbursement from all third party payment sources. Failure to cooperate will be grounds for denying Financial Assistance.
5. Applicant shall cooperate in the application for Financial Assistance from other sources, such as Medicaid and other programs. Failure to cooperate will be grounds for denying Financial Assistance.

Definitions:

1. **Household** – The household consists of the applicant, spouse and all legal dependents as allowed by the Internal Revenue Service. If the applicant is a minor or legal dependent for income tax purposes, the household will include parent(s), legal guardian(s) and/or the taxpayer claiming the patient as a dependent for income tax purposes.
2. **Household Income** – The combined annual income of all members within the Household, as previously defined which includes the patient or Guarantor. Combined annual income will be calculated by annualizing documented income over the last ninety (90) consecutive days. For the purposes of determining financial eligibility for Financial Assistance, income includes all monies received before taxes from all sources, including, but not limited to, estate payments, net rental income, alimony, military family allotments, employee pensions or retirement plans, military retirement pay, veteran's payments, self-employment income, royalties, Social Security payments, railroad retirements, unemployment compensation, regular insurance or annuity payments, interest income, private pensions, workers compensation benefits and employment wages. The Hospital will require supporting documentation to be submitted with the paper Application. Income does not include Medicare, Medicaid, food stamps, heat assistance funds, school lunches or housing assistance, employer-paid or union-paid portion of health insurance or other employee fringe benefits, food or housing received in lieu of wages, loans, need-based assistance from non-profit organizations, child support or foster care payments, or disaster relief assistance.
3. **Allowable Medical Expenses** – The total Household medical bills that would qualify as deductible medical expenses for Federal income tax purposes without regard to whether the expenses exceed the IRS required threshold for taking the deduction that have been incurred within ninety (90) days prior to date of service at Houston Healthcare. Paid and unpaid bills may be included.
4. **Guarantor (Responsible Party)** – Individual other than the patient who is responsible for payment of the patient's bill.



Financial Assistance Application

<i>MR Number & Account Number to be completed by hospital personnel</i>		MR Number	Hospital	Account Number
Patient's First Name:	Patient's MI:	Patient's Last Name:		Date of Birth:
Address:			Patient's Social Security No:	Total # of Household Members:
City / State/ Zip:			Responsible Party Name (First, MI, Last):	
List ALL household member names	Date of Birth	Social Security Number	Relationship to Patient	Monthly Income
1.		- -		\$
2.		- -		\$
3.		- -		\$
4.		- -		\$
5.		- -		\$
6.		- -		\$
Monthly Income			Amounts Reported on Last Tax Return	
Wages, salaries, tips, etc. Attach pay stubs covering last 90 consecutive days		\$	Wages, salaries, tips, etc. Attach Form(s) W-2	\$
Investment Income - Interest, Dividends, & Capital Gains or (Capital Loss)		\$	Investment Income - Interest, Dividends, & Capital Gains or (Capital Loss)	\$
Alimony		\$	Alimony	\$
Business Income or (loss)		\$	Business Income or (loss)	\$
Social Security		\$	Social Security	\$
Unemployment		\$	Unemployment	\$
Worker's Compensation		\$	Worker's Compensation	\$
Rental income, royalties, partnerships,		\$	Rental income, royalties, partnerships,	\$
Retirement Income		\$	Retirement Income	\$
Farm Income		\$	Farm Income	\$
Other:		\$	Other:	\$
Total Monthly Income (before taxes)		\$	Total Income Per Federal Tax Return	\$

I certify that the information provided above is an accurate and true representation of my financial information. I also certify that there is not additional insurance coverage for this patient other than what was listed at time of registration. I understand that providing false information will result in denial of the application for any type of financial assistance through Houston Healthcare. If I am entitled to any action against or settlement from third party payers, I will take any action necessary or requested by Houston Healthcare to obtain such assistance and will assign to Houston Healthcare. Upon receipt of any settlement from third party payers, I will pay Houston Healthcare all amounts recovered up to the total of the outstanding balance on the account. My failure to apply for such assistance or to follow through with the application process or take those actions reasonably necessary or requested by Houston Healthcare will result in the denial of this application. I also authorize Houston Healthcare to check my credit history through the credit bureau, if deemed appropriate.

Signature of Patient (Responsible Party)

Date

Tax Information

In the event that you have not filed taxes for the previous year, please fill out and sign below: (please include spouse's name if applicable)

I, _____, have not and will not file taxes for the year _____

Signature

Date

Spouse's signature (if applicable)

Date

Checking and Savings Account Information

In the event that you do not have a Checking or Savings account, please fill out and sign below: (please include spouse's name if applicable)

_____ I do not have a Checking account.

_____ I do not have a Savings account.

Signature

Date

Spouse's signature (if applicable)

Date

Support Document

In the event that you do not own or rent your home and are living with someone, please have them fill out the information below:

_____ does live with me, and I help him/her financially with anything he/she may need.
He/She does not work and has no income. I do ___ or do not ___ claim him/her on my taxes.

Signature

Relationship

Date