

Emory Special Diagnostic Services

Frequently Asked Questions

What is Emory Special Diagnostic Services?

Emory Special Diagnostic Services (ESDS) is an Emory Clinic practice dedicated to evaluating patients with significant undiagnosed symptoms despite prior medical evaluation.

How do I know if I should consider Emory Special Diagnostic Services?

You MAY be an eligible candidate for Emory Special Diagnostic Services if you are 18 years of age or older, and your medical concerns fall within the following criteria:	You MAY NOT be an eligible candidate for Emory Special Diagnostic Services if your medical concerns fall within any of the following conditions and/or medical states:
Puzzling and significant symptoms without diagnosis, despite previous clinical evaluation	Chronic illness such as Fibromyalgia, Lyme disease, back and neck pain, or fatigue
Unexplained, abnormal test results	Narcotic pain management
High suspicion of malignancy, but no definitive diagnosis	Chronic depression
Known malignancy without known cause, type or site location	No abnormalities present in previous diagnostic testing

Who are the physicians who will see me at Emory Special Diagnostic Services?

Our team of internal medicine specialists provides specialized expertise and access to the broad community of Emory Healthcare specialists to analyze and diagnose complex conditions. While a conclusive diagnosis is not always possible, our team devotes as much time as necessary to determine the source of the problem.

Do I need a physician referral to be considered for admission to Emory Special Diagnostic Services?

No. If you believe that you have a complex medical diagnosis and/or undiagnosed disease state, you may call 404-778-0990 to speak with a member of our team who will help determine if you are eligible for our services.



If accepted into Emory Special Diagnostic Services, what happens next?

Step 1: ESDS Team Reviews Medical History

Medical records play a vital role in our evaluation process. The complete medical records will be reviewed prior to determining if an appointment will be scheduled.

The Patient Experience

Step 2: Schedule appointment with ESDS for your comprehensive diagnostic visit. A member of our team will contact you to schedule an appointment with one of our diagnosticians.

Step 3: ESDS Team Summary

Once you have completed the diagnostic testing, a follow-up visit will be scheduled. This visit will include both the findings and a management plan.

May I continue to see my Emory Special Diagnostic Services physician after my final assessment as my primary care provider?

Emory Special Diagnostic Services physicians do not provide ongoing care or management. Specialty care may be continued through Emory and through your established primary care provider.

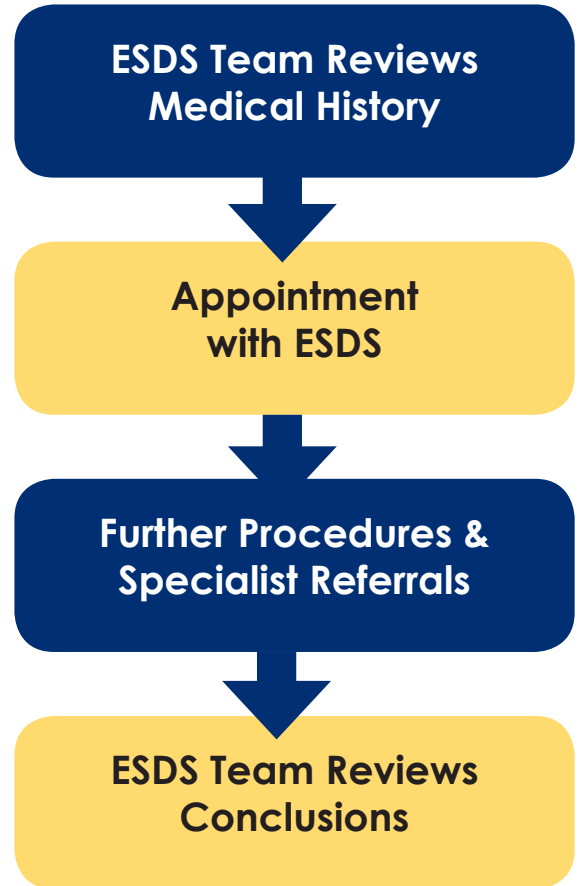
How do I obtain my medical records?

Please contact your physician's office or the facility where your tests were performed. A release of information form will be provided to you. You will fax a form to each of your doctors, hospitals, and facilities to have your records sent to Emory Special Diagnostic Services for review. The records may include office notes, hospital records, pathology reports, x-rays, imaging tests, and lab results.

If you request pathology slides, call the pathology department of the facility that evaluated them and ask about their procedure for obtaining original slides.

Please send all materials to the Emory Special Diagnostics Services office.

1365 Clifton Road, NE
Building A, 1st Floor (Executive Health), Suite 1450
Atlanta, GA 30322
Phone-404-778-0990
Fax-404-778-0980



Will my records be returned to me?

No. However, through the Emory Healthcare Patient Portal, you will have electronic access to medical records and associated labs. When you request your medical records from other providers and/or facilities, we recommend that you request an additional copy for you to keep.

Am I required to sign up for the patient portal?

For your convenience and expedient communication with the Emory Special Diagnostic Services team, we strongly encourage you to sign up for patient portal access. For more information, visit emoryhealthcare.org/patient-portal.

When should I expect a decision regarding my acceptance for diagnostic services?

Both referring physicians and patients can expect a response regarding patient acceptance or the request for additional information within five (5) business days.

How will the decision be communicated to me?

A member of the Emory Special Diagnostic Services team will contact you by phone, email or letter.

