

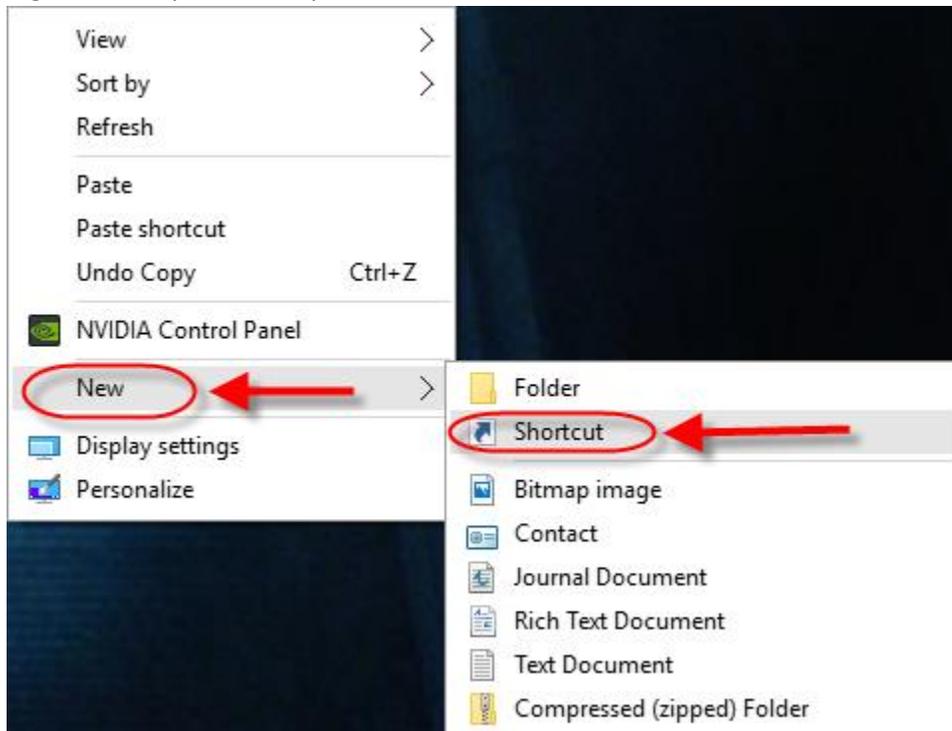
Installing the Citrix Client on a Windows 10 Computer not Managed by EMORY HEALTHCARE Information Services

Please make sure your local PC has the latest Microsoft Windows updates and patches.

You will need to access the VDI/VDT using Internet Explorer web browser and not the Edge browser.

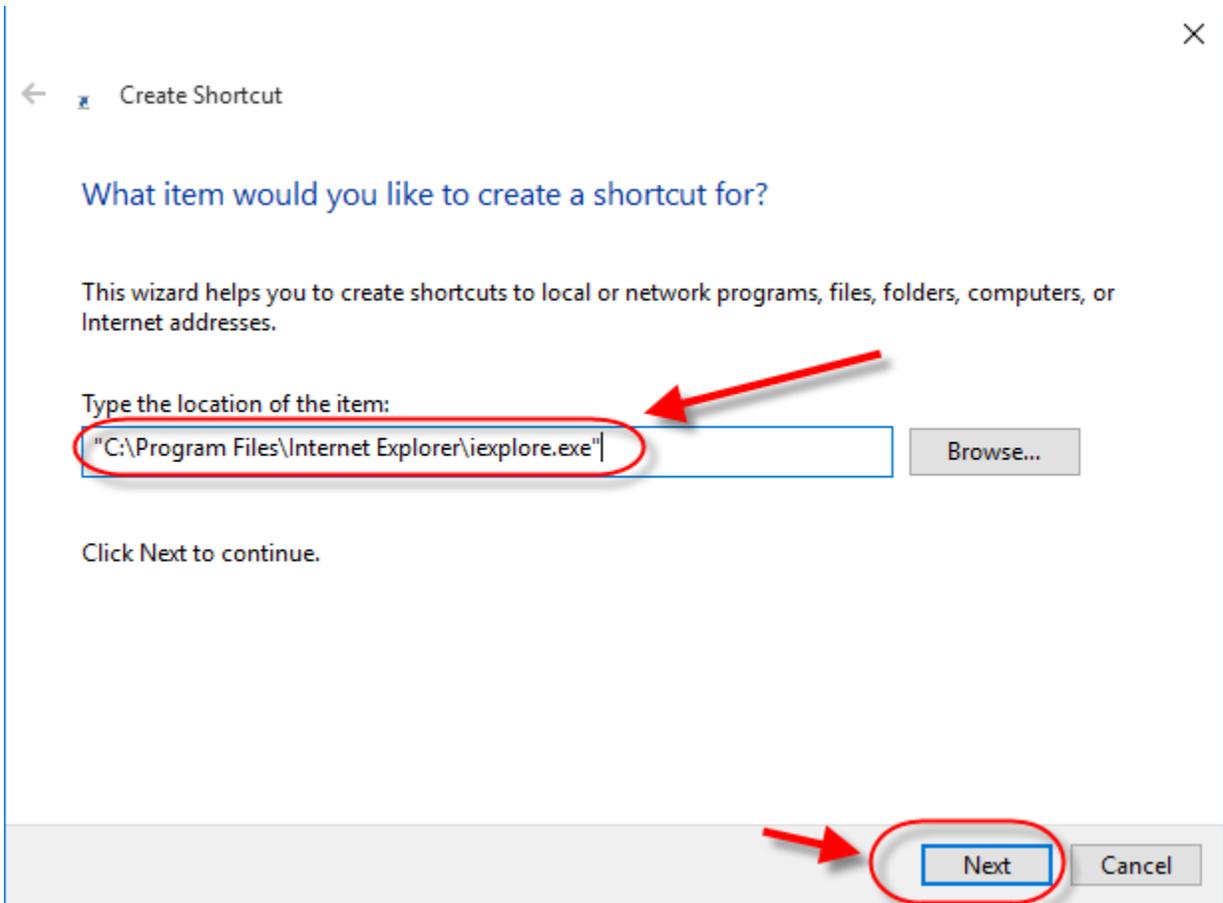
To create a shortcut for Internet Explorer on your desktop

1. Right click on your desktop select New and select Shortcut.

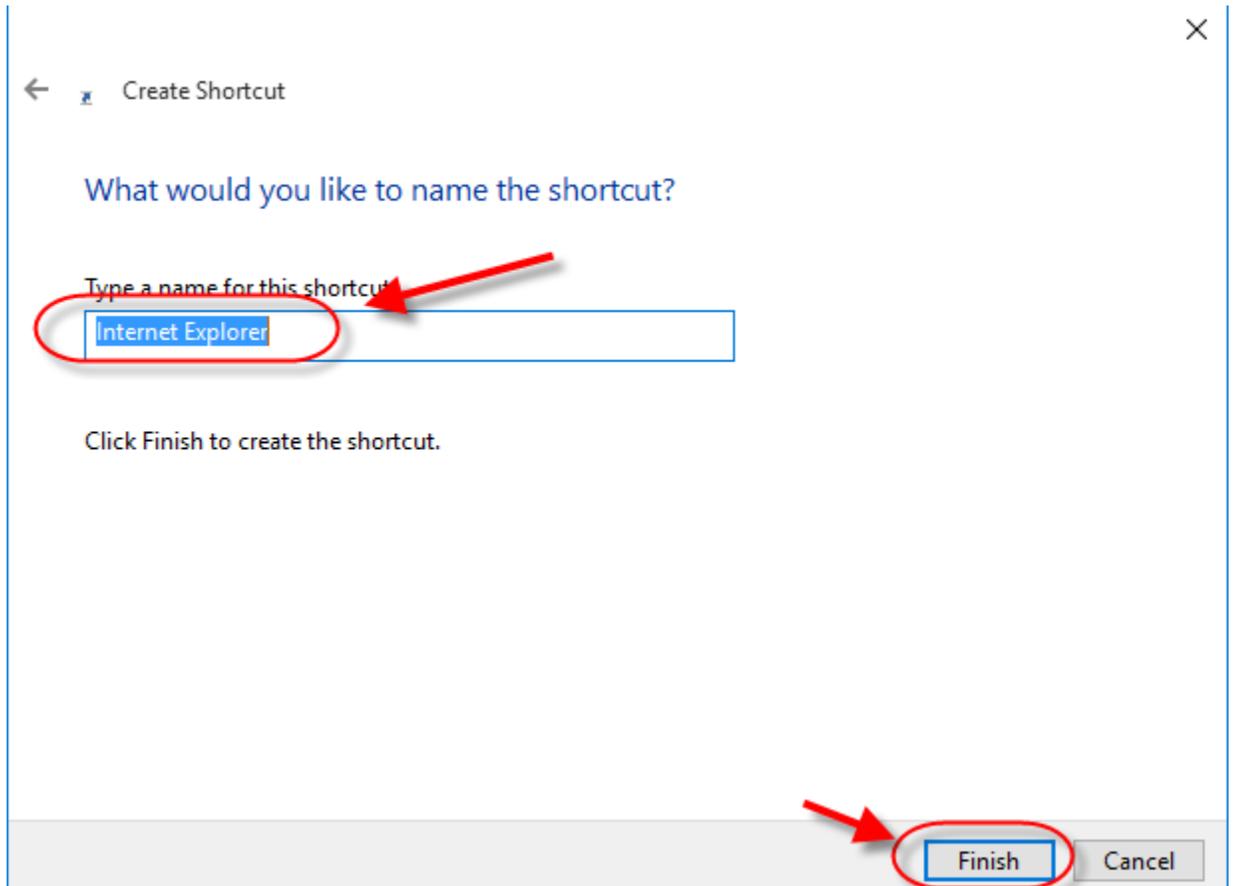


2. In the "Type the location of the item" box type

"C:\Program Files\Internet Explorer\iexplore.exe"



3. Name the Shortcut "Internet Explorer" and click Finish



Installation Steps:

1. You will need to allow 15-30 minutes for the installation process. The installation also requires a reboot, so you will want to save any data and close any other applications that are open.
2. You will also need to close all Virtual Desktop applications and logout of the Virtual Desktop.
3. From your computer (not from within the Virtual Desktop, using Internet Explorer) go to <http://www.emoryhealthcare.org/employee/vdt>

4. Click the link Windows 10 link

EMORY HEALTHCARE

404.778.7777 or 1.800.75.EMORY

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Home » For EHC Employees » Virtual Desktop » Overview

Emory Healthcare's Virtual Desktop

The Emory Healthcare Virtual Desktop (VDT) provides employees secure, easy-to-use access to the applications and data to which they've been given rights. To get to the Virtual Desktop from your computer, you need a web browser plus a small piece of software (a client) installed on your computer. **Installation instructions and the software are available using the links below.** Once you are on the Virtual Desktop, you will see icons for your applications and data.

More Information & Instructions for Installing the Virtual Desktop Client Software

- Windows XP or Vista
- Windows 7 or Windows 8
- Windows 10**
- Macintosh OS X

Troubleshooting

[>> Log in to the Virtual Desktop](#)

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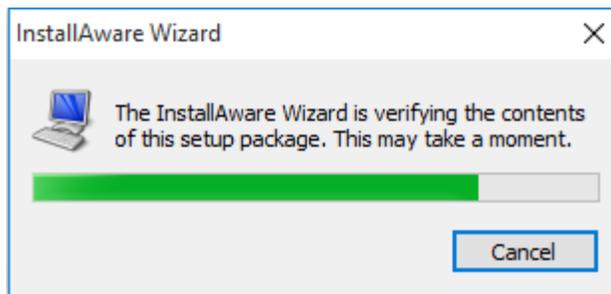
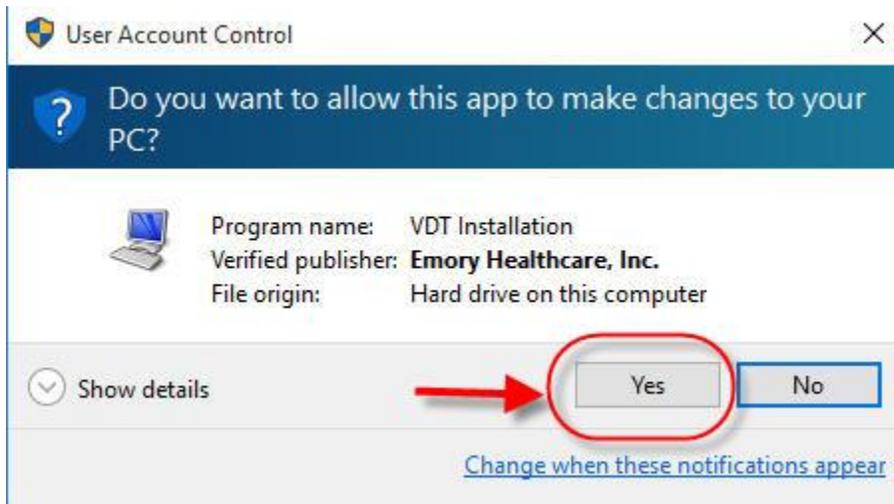
5. Click the link EHC Virtual Desktop client software for Windows systems

The screenshot shows the Emory Healthcare website. At the top, there is a navigation bar with links for Quality Report, Find a Doctor, Pay Your Bill, Online Giving, Careers, and Contact Us. The Emory Healthcare logo is on the left, and the phone number 404.778.7777 or 1.800.75.EMORY is in the center. A search bar is on the right. Below the navigation bar, there are tabs for Treatments & Services, Hospitals & Clinics, Patients & Visitors, For Physicians, Connect With Us, and About Emory Healthcare. The main content area is titled 'Windows 10 Installation Instructions' and includes sections for 'Don't have Windows 10?', 'Windows System Requirements', and 'Download the software'. A red arrow points to the link 'EHC Virtual Desktop client software for Windows 10 systems' in the 'Download the software' section. The footer contains copyright information and logos for Emory and Woodruff Health Sciences Center.

6. Click Run

The screenshot shows a Windows download notification dialog box. The text reads: 'Do you want to run or save vdt_2.0.exe (47.3 MB) from download.emoryhealthcare.org?'. There are three buttons: 'Run', 'Save', and 'Cancel'. A red arrow points to the 'Run' button. Below the dialog box, there is a progress bar showing '15% of vdt_2.0.exe downloaded' and '1 min 4 sec remaining'. There are also buttons for 'Pause', 'Cancel', and 'View downloads'.

7. Click Yes



8. Click Next

VDT 2.0 - InstallAware Wizard

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VDT Setup

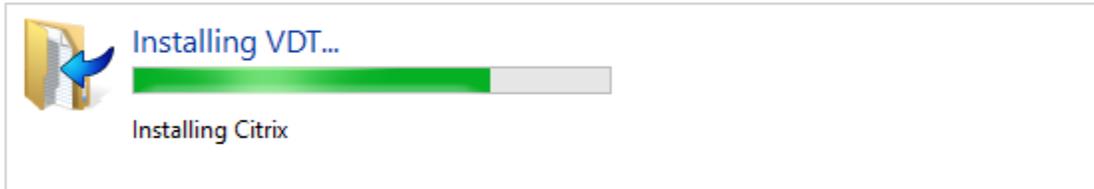
The Install Wizard will install VDT on your computer.

Click Next to continue.

Next

Cancel

VDT Setup



This might take a few minutes.

You may need to restart your computer to finish installing VDT.

Next

Cancel

9. Click Finish to Reboot the computer.

VDT Setup



VDT has been successfully installed. Your computer needs to be restarted for the changes to take effect.

Reboot computer now

Finish

Cancel