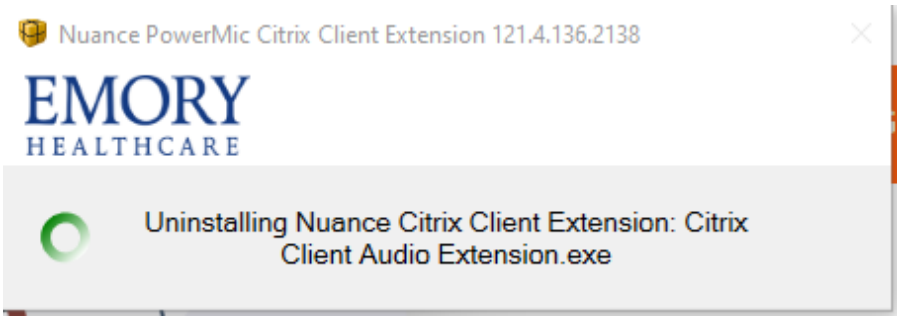
Un-installation Instructions for Nuance Citrix Extensions for use with DMO

1) From your local computer's Chrome browser, go to https://www.emoryhealthcare.org/i-am/dmo.html

2) Click the link "Un-Install the Nuance PowerMic Citrix Extension"

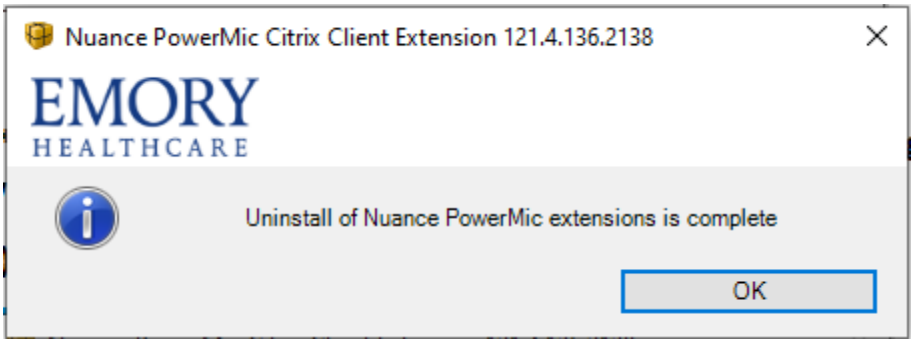
3) The Nuance PowerMic Citrix Client Extension un-installation software will download. Look for the download at the bottom of your browser window. Click to open the file to start the installation.

4) You should see this window:



Note: Windows may first display a prompt for you to confirm that you want to run this program.

5) You will see this pop-up window once the uninstall is complete. Click OK.



Note: No reboot of the computer is needed after running these steps.