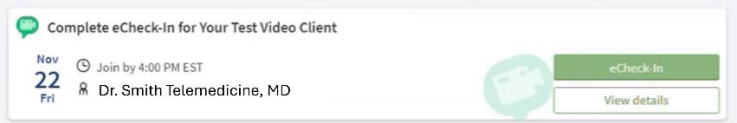
Access Video Visits via MyChart (PC)

**Set up your smartphone, laptop, or tablet in a well-lit and private room and be sure to keep your camera at eye level so your provider can clearly see you.*

eCheck-In Process

1. Select **eCHECK-IN** to complete the eCheck-In process prior to your video visit



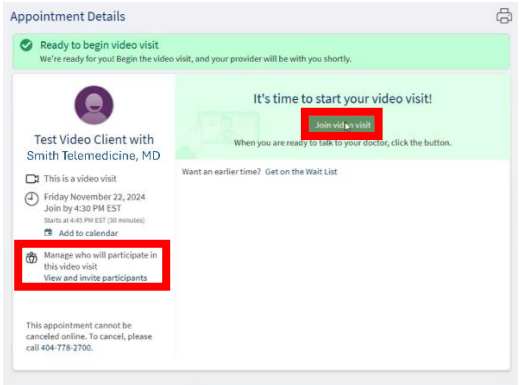
2. Complete each step of the eCheck-In process to join your video visit
    a. Personal Info: Verify/update current personal information
    b. Hardware Test: Test your audio/video hardware
    c. Location: Provide your location at the time of the visit
    d. Insurance: Verify insurance information (if applicable)
    e. Payments: Complete any payments
    f. Medications: Verify/update current medications
    g. Allergies: Verify/update allergies
    h. Health Issues: Verify/update any health issues
    i. Questionnaires: Complete any questionnaires for the visit



Once eCheck-In is complete the option to Join Video Visit will be displayed

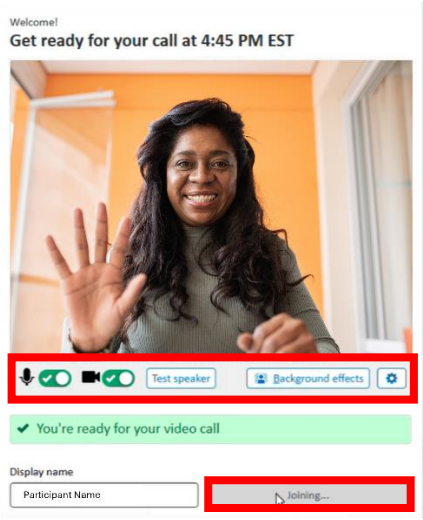
Joining Video Visit

1. Click **JOIN VIDEO VISIT** or **BEGIN VISIT**
2. If you want to invite additional participants like care givers, then click **VIEW AND INVITE PARTICIPANTS**

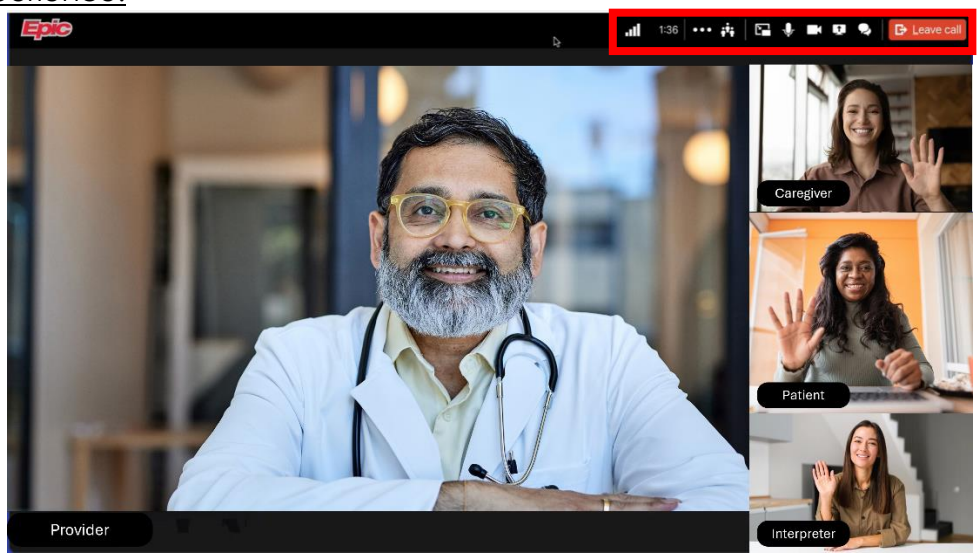


3. Ensure your microphone, camera, and speakers are working
4. Update your name in Display Name field if applicable

5. Click **JOIN VISIT**



Video Experience:



From Left to Right:

- Connection Strength: Your connection strength
- Visit Duration: Running clock that shows how long the visit has been going
- More Menu:
    - Devices: Switch between devices for audio/video (i.e. microphones, speakers, cameras)
    - Background effects: Change your background
    - Full screen mode: Make the video window full screen
    - Switch to grid mode: Change participant layout to a grid
    - Language: Change the language of the menu options within the video
- Participants: Shows who is connected to the call and if they are a guest or part of the care team
- Undock Video: Allows user to float the video feed over another window
- Mute/unmute audio
- Turn on/off video
- Share Screen: Provider can share their screen with video participants
- Chat: Open chat window to chat with video participants
- Leave Video: Leave the video call, this will not disconnect other participants

Share Screen:

1. Click **SHARE SCREEN**



2. Select which content you want to share with participants
    a. Chrome Tab: Only share a specific tab within the open Chrome browser
    b. Window: Share a specific program or window on your desktop
    c. Entire Screen: Share anything that is visible on your screen
3. Click **SHARE**

