

Frequently Asked Questions

1. What is the Emory Coordinated Care Center?

An outpatient clinic designed to support patients in the community by offering supplemental disease management programs and coordination of care.

2. How is the care center staffed?

The center is staffed with physicians, nurse practitioners, registered nurse case managers, care coordinators, medical assistants and social workers.

3. Does the provider at the care center become my Primary Care Physician?

The care center is not a Primary Care Physician Office or an Urgent Care. The care center works in collaboration with your PCP to provide supportive services.

4. Who can come to the care center?

Patients with Medicare Advantage who are referred by the PCP are encouraged to visit the care center. Patients who require management of complex chronic diseases often meet criteria for referral to the care center.

5. What services are available at the care center?

Healthy Start Exam – Comprehensive Health assessment that focuses on medical and psychosocial aspects of the patient

Disease Management Programs: Congestive Heart Failure, Chronic Obstructive Pulmonary Disease, Diabetes, Chronic Kidney Disease and Wound Care, just to name a few.

6. How much does it cost to receive care at the center?

The cost will vary depending on your insurance carrier. However, the cost should be similar to your PCP co-pay.

7. Where are the care centers located?

We have two locations. Contact Felicia Clemmons, Office Manager, for any questions.

- i. 484 Irvin Court, Decatur GA 30030; (404) 251-1950; FAX: (404) 292-3826
- ii. 3515 Hwy 138 Southeast, Stockbridge GA 30281; (404) 251-1980 FAX: (770) 507-9695

8. What are the hours of operation?

The care center is open Monday through Friday from 8am – 5pm. Closed Weekends.

9. How do I learn more about the Emory Coordinated Care Center?

We will soon come by to your office to give more information to the staff and providers. In the meantime, please visit our website at www.emoryhealthcare.org/network-advantage or e-mail Dr. Anthony Nguyen at anthony.b.nguyen@emoryhealthcare.org